



Network Notification

Notice Date: March 25, 2020
To: Kentucky Marketplace Providers
From: CareSource
Subject: Protecting Members and Reducing the Spread of COVID-19

Summary

CareSource is committed to protecting our members and reducing the spread of the coronavirus disease, or COVID-19, and want to share this information with our providers.

Impact

According to the U.S. Centers for Disease Control and Prevention (CDC), older adults and people with multiple chronic conditions are at higher risk for more symptomatic disease. Many CareSource members are living with multiple chronic conditions, which potentially puts them at a greater risk.

For the latest news and guidance on the virus, please visit the [Centers for Disease Control and Prevention \(CDC\)](#) website. For Kentucky providers, CareSource advises using the CDC and the [Kentucky Cabinet for Health and Human Services \(KCHHS\)](#) websites as references concerning this disease.

CareSource will communicate more information aligned with CDC and state guidance as it is released.

Resources

Ensuring that testing and prevention are in alignment with KCHHS and CDC guidelines is critical to ensure members' health. Access KCHHS for more information.

CMS has developed a toolkit to help providers navigate actions are COVID-19:

- [CMS Partner COVID-19 Toolkit](#)

Questions?

If you have questions, please contact Provider Services at: **1-800-855-5558** (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time)

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