

Kentucky Marketplace

Policy Updates April 2020

- Administrative

The following policies are effective June 1, 2020



AT CARESOURCE, WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource.

HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

FIND OUR POLICIES ONLINE

To access all CareSource policies, visit [CareSource.com](https://www.caresource.com) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Court Mandated Health Services AD-0802	ADMINISTRATIVE	JUNE 1, 2020	MARKETPLACE	NEW POLICY
Medical Record Documentation Standards for Practitioners AD-0759	ADMINISTRATIVE	JUNE 1, 2020	MARKETPLACE	NEW POLICY
Trading Partners AD-0081	ADMINISTRATIVE	JUNE 1, 2020	MARKETPLACE	REVISION NO PA REQUIREMENT CHANGE