Kentucky Marketplace

## Policy Updates March 2018

- Reimbursement Policies
- Medical Policies

The following policies are effective March 1, 2018

## CareSource

## PARTNER wint Purpose

## AT CARESOURCE, WE LISTEN TO OUR HEALTH PARTNERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing medical and reimbursement policies, so you know what to expect. Check back each month for a consolidated network notification of policy updates from CareSource.

## HOW TO USE THIS NETWORK NOTIFICATION:

- Reference the Table of Contents and click on the policy title to navigate to the corresponding policy summary.
- The summary will indicate the effective date and impacted plans for each policy.
- Within the summary, click on the hyperlinked policy title to open the webpage with the full policy.


## FIND OUR POLICIES ONLINE

To access all CareSource policies, visit CareSource.com and click "Health Partner Policies" under Provider Resources.

## CLAIMS AND APPEALS

As indicated in the health partner manual, if you do not agree with the decision of a processed claim, you will have 365 days from the date of service or discharge to file an appeal. Please submit your appeal through the Provider Portal or in writing. For detailed instructions, please consult your health partner manual.

## CareSource

## PARTNER $_{\text {with }}$ Purpose

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## PARTNER wint Purpose

| POLICY NAME | POLICY TYPE | EFFECTIVE <br> DATE | PLANS | SUMMARY |
| :--- | :---: | :---: | :---: | :--- | :--- |

## CareSource

## PARTNER with Purpose

| POLICY NAME | POLICY TYPE | EFFECTIVE <br> DATE | PLANS | SUMMARY |
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