

Network Notification

Notice Date: 6/29/2018

To: Kentucky Health Partners

From: Care Source®

Subject: New Address for Refund Checks

CareSource has updated the address for refund check submissions. Effective immediately, please send refund checks to:

Care Source Kentucky P.O. Box 706358 Cincinnati, OH 45270-6358

The addresses listed above are for refund check submissions only. Correspondence other than Refund Checks submitted to these lock boxes will cause a delay in the processing of the checks and remaining correspondence.

To streamline the process of submitting refund checks, CareSource has created a form to help ensure timely and accurate processing. The <u>Claim Recovery Request Form</u> is available to download on **CareSource.com**. A separate form and appropriate documentation must be submitted for each refund check.