



## Network Notification

**Notice Date:** March 12, 2019  
**To:** Kentucky Marketplace Plans Health Partners  
**From:** CareSource®  
**Subject:** How to Close Diabetes Care Gaps and Reward Members in 2019

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CareSource believes that members who are knowledgeable of their A1C results are more likely to attain A1C control. As a first step, CareSource is now providing a gift card to qualifying members for simply having their A1C tested this year.

### **Background**

According to the [2017 Kentucky Diabetes Report](#), diabetes is a major cause of disability and death, affecting 13.4 percent of all Kentuckians (vs. 9.9 percent nationally). A1C testing with a result of less than eight percent has been linked with better management of diabetes with fewer health complications, such as heart disease, stroke and amputation. It is estimated that every percentage point drop in A1C results reduces the risk of eye, kidney and nerve damage by 40 percent.

### **Opportunity**

CareSource educates members about the importance of talking with their health care provider about their diabetes and the importance of knowing their “numbers”, such as their A1C test results. Together, we can take a team-based care approach to accomplish shared goals to achieve high quality member care.

### **How to Reward Your Patients**



**Eligible CareSource Members:** Adults 18 years of age and older who are enrolled in the CareSource Marketplace plan and have a diagnosis of diabetes (Type 1 or 2).

**\$25 Reward:** The member will earn a \$25 incentive in 2019 after CareSource receives a claim with the correct codes. The claim must reflect the Member’s diagnosis of diabetes **AND** the code for an A1C.

### **How to Close the Care Gap**

- Perform the recommended A1c test according to the current clinical guidelines.
- Document the A1c test result in the member’s medical record.
- Submit a claim to CareSource with the correct diagnosis and procedure codes. The codes should indicate the patient’s diagnosis of diabetes **AND** the code for an A1C.
- Additionally, when you include the result of the A1C using the appropriate CPT II code below on your claim, CareSource will be able to identify members who may need additional support from a CareSource Case Manager.

CPT-II Code	Description
3044F	If HbA1c < 7 percent documented in charts
3045F	If HbA1c between 7 percent – 9 percent documented in charts
3046F	If HbA1c is > 9 percent documented in charts