

Kentucky Lock-in Program (KLIP)



KLIP is a program designed for individuals enrolled in Medicaid in Kentucky who need help managing their health care needs. It is intended to limit overuse of benefits and reduce unnecessary costs to Medicaid while providing an appropriate level of care for the enrollee. Humana – CareSource members who meet the program criteria will be locked in to:

- One primary care physician (PCP)
- One controlled substance prescriber, if needed
- One pharmacy

KLIP is required by the Kentucky Department for Medicaid Services.

Humana – CareSource monitors claim activity for signs of misuse or abuse in accordance with state and federal laws. If a review of a member's claim activity reveals an unusually large number of claims for medically unnecessary treatment, services or medications, the member is considered a candidate for KLIP.

Members identified to be enrolled in KLIP receive written notification from Humana – CareSource, along with the designated lock-in health partner's information and the member's right to appeal the plan's decision.

Members are initially locked-in for a total of 24 months, during which the member can only request a change from their designated lock-in health partner one time.

Following the member's 24 month enrollment, a utilization review for KLIP members is conducted at 12-month intervals to determine the member's continued need for the program.

Primary care providers with KLIP members shall do the following:

- Provide services and manage the KLIP member's necessary health care needs
- Complete and forward the Lock-in Recipient Referral Form to a referred health partner, including any health partner covering for the PCP, when the lock-in member needs a Medicaid-covered service other than the services of the designated primary care provider
- Participate in the member's periodic utilization review to determine continued lock-in status
- Serve as the lock-in member's designated controlled substance prescriber, if the designated primary care provider is a physician

Referred health partners offering services to KLIP members shall:

- Receive and sign the Lock-In Recipient Referral Form, completed by the PCP and delivered by the member
- Submit the signed Lock-In Recipient Referral Form with the claim

Referral to Lock-in Program:

Humana – CareSource will monitor member claims history and utilization to identify members who may benefit from enrollment in the Lock-in Program. Members may also be referred for evaluation for participation in the Lock-in Program by their primary care physician or a specialist who is caring for the member. Excluded from enrollment in the lock-in program are members who:

- reside in a facility reimbursed pursuant to 907 KAR 1:025 or 1:065 or in a personal care home
- are under the age of 18
- receive services through a home- and community-based waiver program or hospice services
- utilized Medicaid services at a frequency that was medically necessary to treat a complex, life-threatening medical condition

For further information or questions about the Kentucky Lock-in Program, please contact Humana – CareSource Health Partner Services at **1-855-852-7005**.

ADVANCED DIRECTIVES

PCPs have the responsibility to discuss advance medical directives with adult members who are 18 years of age or older and who are of sound mind at the first medical appointment. The discussion should subsequently be charted in the permanent medical record of the member. A copy of the advance directive should be included in the member's medical record inclusive of other mental health directives.

The PCP should discuss potential medical emergencies with the member and document that discussion in the member's medical record.