



## ***Network Notification***

**Notice Date:** 2/19/2019  
**To:** Kentucky Medicaid Health Partners  
**From:** Humana – CareSource®  
**Subject:** New External Review Request Fax Number

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Humana – CareSource recently opened a new fax number for Kentucky Medicaid providers to submit requests for external reviews.

The new fax number is **1-937-396-3116**.

This dedicated fax number will improve external review request processing time frames. Once a provider receives an adverse determination on appeal, the provider can submit an external review request to the new fax number for processing.

Please note: A provider must exhaust internal appeal rights with Humana – CareSource before an external review request can be submitted.