

# Policy Updates **April 2019**

- Reimbursement Policies
- Medical Policies

**Humana**<sup>®</sup>

  
*CareSource*<sup>™</sup>

## AT HUMANA – CARESOURCE, WE LISTEN TO OUR HEALTH PARTNERS AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing medical and reimbursement policies, so you know what to expect. Check back each month for a consolidated network notification of medical and reimbursement policy updates from Humana – CareSource®.

### HOW TO USE THIS NETWORK NOTIFICATION:

- Reference the [Table of Contents](#) and click the policy title to navigate to the corresponding policy summary.
- The summary will indicate the effective date and impacted plans for each policy.
- Within the summary, click the hyperlinked policy title to open the webpage with the full policy.

### FIND OUR POLICIES ONLINE

To access all Humana – CareSource policies, visit **CareSource.com** and click “Health Partner Policies” under Provider Resources.

### CLAIMS AND APPEALS

As indicated in the applicable health partner manual, if you do not agree with the decision of a processed claim, you will have <365> days from the date of service or discharge to file an appeal. Please submit your appeal through the Provider Portal or in writing. For detailed instructions, please consult your applicable health partner manual.

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POLICY NAME	POLICY TYPE	EFFECTIVE DATE	PLANS	SUMMARY
<a href="#">Drug Testing-KY</a> <a href="#">MCD MM-0064</a>	Medical	July 1, 2019	Medicaid	<p>The Drug Testing policy is a medical policy that defines the medical criteria that must be met in order to bill for a urine drug screening. This policy also defines the billing limits for urine drug testing.</p>

POLICY NAME	POLICY TYPE	EFFECTIVE DATE	PLANS	SUMMARY
<a href="#">Drug Testing–KYMCD–PY-0087</a>	Reimbursement	July 1, 2019	Medicaid	<p>The Drug Testing policy is a reimbursement policy that defines the code matching criteria that must be met in order to bill for a urine drug screening. This policy also defines the billing limits for urine drug testing.</p> <p><b><u>Excerpt from Drug Testing policy, PY-0087</u></b></p> <ol style="list-style-type: none"> <li>I. Laboratory       <ol style="list-style-type: none"> <li>A. <b>Only Humana — CareSource identified laboratories can bill for definitive/quantitative UDT.</b></li> <li>B. Participating laboratories performing drug testing services must bill Humana — CareSource directly. <b>Humana — CareSource does not allow pass-through billing of services.</b> Any claim submitted by a provider which includes services ordered by that provider, but are performed by a person or entity other than that provider or a direct employee of that provider, is not billable to Humana — CareSource.</li> </ol> </li> </ol> <p><b><u>Preferred CareSource Identified Labs:</u></b></p> <p><b>AccuLab LLC/DBA: Thoroughbred Diagnostics</b>  1043 Pedigo Way Ste 15 Bowling Green, KY. 42103  (270) 904-5097</p> <p><b>Quest Diagnostics</b>  (866) 697-8378</p> <p><b>Apollo Laboratory Science and Technology Service</b>  207 E Reynolds Rd Ste 230 Lexington, KY 40517  (859) 474-1080</p> <p><b>Synergy Diagnostic Laboratories</b>  (954) 581-3959</p> <p><b>Stone Clinical Laboratories</b>  (504) 827-1050 (this is the phone for the New Orleans location)</p> <p><b>Spero</b>  106 Belinda Blvd Ste 100 Danville, KY 40422  (866) 755-4258</p> <p><b>Labtox</b>  2716 Old Rosebud Rd Ste 280 Lexington, KY 40509  (877) 294-1621</p> <p><b>Biotap</b>  716 W Main St Ste 100A Louisville, KY 40202  (502) 566-3588</p> <p><b>Ashland Integrative – (effective 5/1/2019)</b>  10730 Midland Trail Rd Ste B Ashland, KY 41102  (606) 393-6193</p>