



**Notice date:** November 6, 2019  
**To:** Humana – CareSource® Healthcare Providers  
**From:** Humana – CareSource  
**Subject:** Enhancements to Delivery and Newborn Notifications

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Humana – CareSource announces additional enhancements for delivery and newborn notification request types in our provider portal.

Providers now receive faster authorization for delivery and newborn notifications by answering additional questions, in addition to initiating prior-authorization requests through the provider portal.

**Benefits include:**

- Does not require an initial phone call, email or fax
- Upload clinical information at the time of initial submission to support authorization request
- Receive immediate approval or pend status of an authorization

**What information do I need to notify Humana – CareSource of a delivery via the provider portal?**

- **Mother's section**
  - Mother's member ID
  - Mother's admit date (start-date of service)
  - Mother's discharge information (if applicable)
    - Mother still in hospital (Yes/No)
    - Discharge date (If no)
    - Discharge disposition (If no)
  - Estimated due-date
  - Delivery type (C-Section/Vaginal)
  - Was sterilization performed? Yes/No<sup>1</sup>.
- **Baby's section** – for each baby (including fetal demise)
  - Birth order
  - Date of birth
  - Gestational age at birth (weeks/days)
  - Disposition (live birth, fetal demise)
  - Baby's first name (optional field)
  - Baby's last name (optional field)
  - Gender (male/female)
  - APGAR: One/five minute
  - Baby's weight at birth (grams)

**What should I do now?**

Continue using the provider portal to submit delivery and newborn notification requests. If you don't currently use the portal to make delivery or newborn notifications, we encourage you to start now. Simply visit the [portal](#), choose your state and click the 'register here' link near the top.

Once you log into the provider portal, select “Prior Authorization & Notifications.” Here you will find links to FAQs, a step-by-step guide and everything you need to know to get the fastest response to your authorization request.

Email us at [CiteAutoAssistance@caresource.com](mailto:CiteAutoAssistance@caresource.com) for portal login assistance. If you have additional questions, please contact your Humana – CareSource provider engagement representative.

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1. If a sterilization procedure is performed during delivery admission, please continue to submit the required completed sterilization consent forms with the claim submission. It is not required to attach at the time of delivery/newborn notification through the provider portal.