

Policy Updates **May 2019**

- Reimbursement Policies

Humana[®]


CareSource[™]

AT HUMANA – CARESOURCE, WE LISTEN TO OUR HEALTH PARTNERS AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing medical and reimbursement policies, so you know what to expect. Check back each month for a consolidated network notification of medical and reimbursement policy updates from Humana – CareSource®.

HOW TO USE THIS NETWORK NOTIFICATION:

- Reference the [Table of Contents](#) and click the policy title to navigate to the corresponding policy summary.
- The summary will indicate the effective date and impacted plans for each policy.
- Within the summary, click the hyperlinked policy title to open the webpage with the full policy.

FIND OUR POLICIES ONLINE

To access all Humana – CareSource policies, visit **CareSource.com** and click “Health Partner Policies” under Provider Resources.

CLAIMS AND APPEALS

As indicated in the applicable health partner manual, if you do not agree with the decision of a processed claim, you will have 365 days from the date of service or discharge to file an appeal. Please submit your appeal through the Provider Portal or in writing. For detailed instructions, please consult your applicable health partner manual.

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POLICY NAME	POLICY TYPE	EFFECTIVE DATE	PLANS	SUMMARY
Avastin for use in Ophthalmology –KY MCD–PY-0732	REIMBURSEMENT	May 1, 2019	Medicaid	The point of this policy is to create standard billing guidelines around CPT codes for Avastin in regards to use in Ophthalmology.