



## **Network Notification**

Notice Date: 5/31/2019

To: Kentucky Medicaid Health Partners

From: Humana – Care Source®

Subject: Humana Care Source Outpatient Imaging Program

**Provider Education Webinars** 

In an effort to continue promotion of quality improvement for services provided to Humana –

In an effort to continue promotion of quality improvement for services provided to Humana – CareSource members, Humana – CareSource will use Magellan Healthcare<sup>1</sup> to provide the management and prior authorization of non-emergent, advanced and outpatient imaging services.

Services managed and authorized by Magellan Healthcare include outpatient:

- CT/CTA
- CCTA
- MRI/MRA
- PET Scan

Humana – CareSource and Magellan Healthcare welcome providers to attend an upcoming provider education webinar to provide an educational session on the Magellan Healthcare authorization process. There will be several one-hour long webinar sessions that will take place on the following dates. You will only need to attend one of these educational sessions:

• July 31, 2019 9 a.m. Eastern Standard Time

Register at the following address:

- http://bit.ly/July31 9a
- August 2, 2019 1 p.m. Eastern Standard Time Register at the following address:
  - http://bit.ly/Aug2 1p
- August 14, 2019 9 a.m. Eastern Standard Time Register at the following address:
  - http://bit.lv/Aug14 9a
- August 16, 2019 1 p.m. Eastern Standard Time Register at the following address:
  - http://bit.ly/Aug16 1p

It is recommended, but not mandatory, that you register for one of the education sessions above at least one week prior to the session you plan to attend. You can either click on the registration link or type the URL address into your browser to register.

You only need to attend one of these educational sessions. You should receive a registration confirmation email from Magellan Healthcare for the Webinar session you selected. We recommended access to a computer during the webinar to review learning materials. To access the webinar by

<sup>&</sup>lt;sup>1</sup> Magellan Healthcare refers to National Imaging Associates, Inc. KY-HUCP0-1218

computer, please click on the link for the session you want to attend or type the web address into your browser. If you do not have computer access, please see call-in instructions below.

Humana – CareSource and Magellan Healthcare look forward to working with you to ensure that you're Humana – CareSource-covered patients receive diagnostic imaging services delivered in a quality, clinically appropriate fashion.

## **Access Instructions**

To view the materials presented during the webinar, you need a computer with internet access. **Please sign in 15 minutes prior to the meeting start time**.

Telephone (Please use caution to dial number correctly): Dial:

1-646-558-8656 (U.S. toll)

1-669-900-6833 (U.S. toll)

 Meeting ID for July 31, 2019, 9 a.m. Eastern time:
 362-217-154

 Meeting ID for August 2, 2019, 1 p.m. Eastern time:
 388-813-861

 Meeting ID for August 14, 2019, 9 a.m. Eastern time:
 680-706-103

 Meeting ID for August 16, 2019, 1 p.m. Eastern time:
 268-539-248

All health plan-approved training/education materials are posted on the Magellan Healthcare website, <a href="https://www.RadMD.com">www.RadMD.com</a>. For new users to access these web-based documents, a RadMD account ID and password must be created.

To get started, simply go to <a href="www.RadMD.com">www.RadMD.com</a>, click the New User button and submit a "RadMD Application for New Account." Once the application is processed and a password link delivered by Magellan Healthcare via e-mail, you invited to create a new password. Links to the approved training/education documents are found on the My Practice page for those providers logged in as an imaging facility and among the RadMD menu options for those logged in as ordering physician. If you are an imaging facility or hospital that performs imaging exams, an administrator must accept responsibility for creating and managing all logins to RadMD. Your RadMD login information should not be shared.