

Policy Updates July 2019

- Medical Policies

Humana®


CareSource™

AT HUMANA – CARESOURCE, WE LISTEN TO OUR HEALTH PARTNERS AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing medical and reimbursement policies, so you know what to expect. Check back each month for a consolidated network notification of medical and reimbursement policy updates from Humana – CareSource®.

HOW TO USE THIS NETWORK NOTIFICATION:

- Reference the [Table of Contents](#) and click the policy title to navigate to the corresponding policy summary.
- The summary will indicate the effective date and impacted plans for each policy.
- Within the summary, click the hyperlinked policy title to open the webpage with the full policy.

FIND OUR POLICIES ONLINE

To access all Humana – CareSource policies, visit **CareSource.com** and click “Health Partner Policies” under Provider Resources.

CLAIMS AND APPEALS

As indicated in the applicable health partner manual, if you do not agree with the decision of a processed claim, you will have <365> days from the date of service or discharge to file an appeal. Please submit your appeal through the Provider Portal or in writing. For detailed instructions, please consult your applicable health partner manual.

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POLICY NAME	POLICY TYPE	EFFECTIVE DATE	PLANS	SUMMARY
Sacroiliac Joint Procedure– KY MCD–MM-0777	MEDICAL	September 1, 2019	Medicaid	This is a new pain management medical policy to provide health partners with medical necessity and policy rationale information consistent with the most up to date evidence based on medical literature for sacroiliac joint procedure services, including: duration of pain, conservative therapy requirements and benefit limits.
Trigger Point Injections–KY MCD–MM-0220	MEDICAL	September 1, 2019	MEDICAID	This is a new pain management medical policy to provide health partners with medical necessity and policy rationale information consistent with the most up to date evidence based on medical literature for trigger point injection services, including: duration of pain, conservative therapy requirements and benefit limits.