



Network Notification

Notice Date: July 17, 2019
To: Kentucky Medicaid Providers
From: CareSource
Subject: Duplicate Modifiers on a Claim Service Line
Effective Date: November 1, 2019

Please be aware that effective Nov. 1, 2019, Humana – CareSource will reject claims prior to adjudication when the claim contains a duplicate modifier in the service line. After Nov. 1, 2019, if you submit a claim with a duplicate modifier, your Electronic Data Interchange (EDI) 999/997 HIPAA Acknowledgement will include a message to remove the duplicate modifier from your claim and resubmit.

If you have any questions regarding this update, please contact us at **1-855-852-7005**. Our hours are Monday through Friday, 8 a.m. to 5 p.m., Eastern time.

KY-HUCP0-1263-V.2

KDMS Approved: 5/31/19