

Policy Updates **December 2019**

- Reimbursement Policy

Humana[®]


CareSource[™]

AT HUMANA – CARESOURCE, WE LISTEN TO OUR HEALTH PARTNERS AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing medical and reimbursement policies, so you know what to expect. Check back each month for a consolidated network notification of medical and reimbursement policy updates from Humana – CareSource®.

HOW TO USE THIS NETWORK NOTIFICATION:

- Reference the [Table of Contents](#) and click the policy title to navigate to the corresponding policy summary.
- The summary will indicate the effective date and impacted plans for each policy.
- Within the summary, click the hyperlinked policy title to open the webpage with the full policy.

FIND OUR POLICIES ONLINE

To access all Humana – CareSource policies, visit [CareSource.com](#) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

CLAIMS AND APPEALS

As indicated in the applicable health partner manual, if you do not agree with the decision of a processed claim, you will have <365> days from the date of service or discharge to file an appeal. Please submit your appeal through the Provider Portal or in writing. For detailed instructions, please consult your applicable health partner manual.

POLICY NAME	POLICY TYPE	EFFECTIVE DATE	SUMMARY
Colorectal Cancer Screening - KY MCD - PY-0403	REIMBURSEMENT	OCTOBER 23, 2019	This policy addresses screening examinations and laboratory test options for colorectal cancer screening