



Network Notification

Notice Date: August 12, 2019
To: Kentucky Medicaid Hospital Providers
From: Humana - CareSource®
Subject: Paid Claims Listings to be Posted on Provider Portal

Summary

Humana – CareSource is pleased to announce that effective now, inpatient and outpatient paid claims listings will be posted on our provider portal.

Impact

Humana – CareSource will send you an email notification when your inpatient and outpatient paid claims listing is posted to your provider portal login.

Next Steps

- To access the provider portal, please visit <https://providerportal.Humana - CareSource.com>
- Forgot your password? Please visit our [Forgot Password](#) feature to update your information and/or reset your password.
- If you are not already registered for the provider portal, please [register here](#). For step-by-step instructions, please visit our [Portal Registration Training Module](#).

Provider Portal Navigation to Access Paid Claims Listing

Once on the provider portal, please select “Provider Documents” as detailed in the following screenshot:

Side Navigation:

Providers
Care Management Referral
Claim Appeals
Online Claim Submission
Claims Recovery Request
Dental Provider Login
File Grievance
Payment History
Pharmacy
Prior Authorization and Notifications
Provider Documents
Provider Maintenance
Quality Enhancer
Radiology Benefits Manager
State Plan Services Claims

Once on the “Provider Document” screen, your facility’s paid claim listing reports will appear as a downloadable document.

Provider Documents Page

[Provider Portal](#) – Providers – Provider Documents

Provider Documents

Details	Document Name	Provider ID	Document Type	Document Date
Download	Provider Welcome Letter - 123456789000 - 5/10/2017	346004382001	Provider Welcome Letter	5/10/2017 12:00:00 AM