



## ***Network Notification***

**Notice Date:** July 15, 2019  
**To:** Kentucky Medicaid Providers  
**From:** Humana – CareSource®  
**Subject:** Beacon Health Options Phone Number Reminder

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Beacon Health Strategies (Beacon) manages behavioral health and substance-use disorder services on behalf of Humana – CareSource.

As a reminder, the correct phone number for provider inquiries is 1-844-607-2837. The member crisis hotline number, 1-877-380-9729, should only be used for emergency purposes. Please ensure all team members with your organization understand the difference between the two phone numbers and call the appropriate line.

If you have additional questions, please contact Beacon Health Options Network Department:

Phone: 1-844-607-2837  
Fax: 1-781-994-7639  
Email: [southeastservicecenterpr@beaconhealthoptions.com](mailto:southeastservicecenterpr@beaconhealthoptions.com)