



Network Notification

Notice date: September 24, 2019
To: Kentucky Medicaid FQHC and RHC Providers
From: Humana – CareSource®
Subject: Paid-Claims Listings to be Posted on Provider Portal

Summary

Humana – CareSource announces that, effective immediately, Federally Qualified Health Center (FQHC) and Rural Health Clinic (RHC) provider types can request that paid-claim listings be posted on our secure provider portal.

Impact

FQHCs and RHCs who want a paid-claims listing report must submit a request to Kyproviderengagement@caresource.com. Please include the following in your request:

- Tax ID Number (TIN)
- National Provider Identifier (NPI)
- Fiscal year-end date

Humana – CareSource then sends an email notification when the paid claim listings post to a provider portal's login.

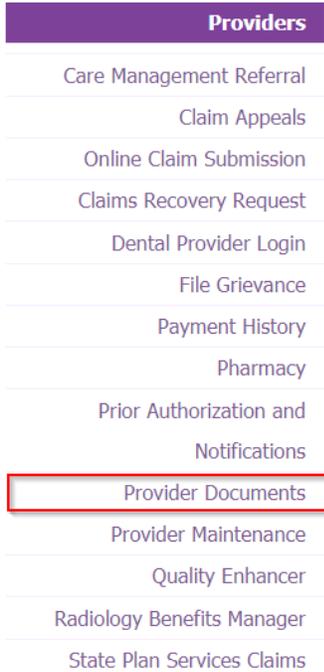
Next steps

- To access the provider portal, please visit the Humana – CareSource [provider portal](#).
- Forgot your password? Please visit our [“Forgot Password”](#) feature to update your information and/or reset your password.
- If you are not already registered for the provider portal, please register [here](#). For step-by-step instructions, please visit our [Portal Registration Training Module](#).

Provider Portal Navigation to Access Paid Claims Listing

Once on the provider portal, please select “Provider Documents” as detailed in the following screenshot:

Side Navigation:



Once on the “Provider Documents” screen, your facility’s paid-claim listing reports will appear as downloadable documents:

The screenshot shows the 'Provider Documents' screen in the Kentucky Provider Portal. The page title is 'KENTUCKY PROVIDER PORTAL' and the breadcrumb is 'Providers / Provider Documents'. The main content area displays a table of documents with columns for 'Details', 'Document Name', 'Provider ID', 'Document Type', and 'Document Date'. Each row includes a 'Download' link. The table contains 10 rows of data.

Details	Document Name	Provider ID	Document Type	Document Date
Download	KY APP O Crossover - TRADITIONAL - 7/11/2000	520795500001	KY APP O Crossover	8/8/2019 1:01:42 PM
Download	KY APP O Detail - INPATIENT - 7/11/2000	520795500001	KY APP O Detail	8/8/2019 1:01:42 PM
Download	KY APP O Detail - MENTAL - 7/11/2000	520795500001	KY APP O Detail	8/8/2019 1:01:42 PM
Download	KY APP O Detail - OUTPATIENT - 7/11/2000	520795500001	KY APP O Detail	8/8/2019 1:01:42 PM
Download	KY APP O Header - INPATIENT - 7/11/2000	520795500001	KY APP O Header	8/8/2019 1:01:42 PM
Download	KY APP O Header - MENTAL - 7/11/2000	520795500001	KY APP O Header	8/8/2019 1:01:42 PM
Download	KY APP O Header - OUTPATIENT - 7/11/2000	520795500001	KY APP O Header	8/8/2019 1:01:42 PM
Download	KY APP O Non-Crossover - 7/11/2000	520795500001	KY APP O Non-Crossover	8/8/2019 1:01:42 PM
Download	KY APP O Detail - INPATIENT - 7/11/2000	520795500001	KY APP O Detail	8/7/2019 2:53:33 PM

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