Network Notification

Notice date:	**September 24, 2019**
To:	**Kentucky Medicaid FQHC and RHC Providers**
From:	**Humana – CareSource®**
Subject:	**Paid-Claims Listings to be Posted on Provider Portal**

Summary

Humana – CareSource announces that, effective immediately, Federally Qualified Health Center (FQHC) and Rural Health Clinic (RHC) provider types can request that paid-claim listings be posted on our secure provider portal.

Impact

FQHCs and RHCs who want a paid-claims listing report must submit a request to Kyproviderengagement@caresource.com. Please include the following in your request:

- Tax ID Number (TIN)
- National Provider Identifier (NPI)
- Fiscal year-end date

Humana – CareSource then sends an email notification when the paid claim listings post to a provider portal's login.
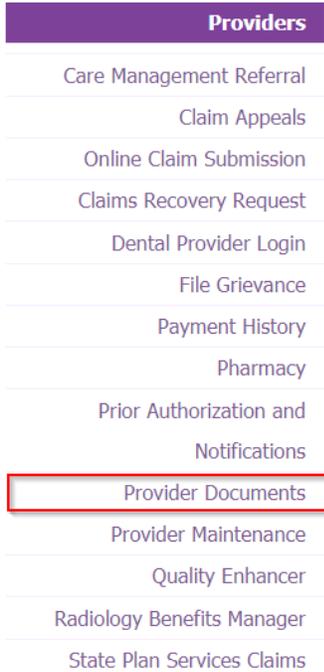
Next steps

- To access the provider portal, please visit the Humana – CareSource provider portal.
- Forgot your password? Please visit our "Forgot Password" feature to update your information and/or reset your password.
- If you are not already registered for the provider portal, please register here. For step-by-step instructions, please visit our Portal Registration Training Module.

Provider Portal Navigation to Access Paid Claims Listing

Once on the provider portal, please select "Provider Documents" as detailed in the following screenshot:

Side Navigation:

Once on the "Provider Documents" screen, your facility's paid-claim listing reports will appear as downloadable documents:

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