



To: Kentucky Medicaid Dental Providers
From: Humana – CareSource®
Subject: Kentucky Medicaid Dental Provider Transition
Effective date: Dec. 31, 2019

Humana and CareSource have mutually decided to terminate their partnership servicing the Kentucky Medicaid market, effective Dec. 31, 2019. Humana will become the existing contract's sole administrator effective Jan. 1, 2020.

What does this development mean for Humana's Kentucky Medicaid-contracted dental health providers?

Expect things to remain business as usual through the remainder of 2019. Continue submitting claims for your Humana – CareSource-covered patients to Avesis, call Avesis provider relations representatives to get questions answered and continue to access the Avesis Humana – CareSource Provider Portal at www.Avesis.com.

Humana will distribute transition details and provider reference materials in the fourth quarter of 2019 to educate and aid your transition.

There will be no disruption in coverage or negative impact for your Humana – CareSource-covered patients. Humana and CareSource are mutually committed to maintaining a high standard of care and responsiveness throughout the transition period.

If you have questions, feel free to reach out to your Avesis provider relations representative.

Thank you for your continued care of our members.

