



## Network Notification

**Notice date:** April 15, 2020  
**To:** Humana – CareSource Providers  
**From:** Humana – CareSource  
**Subject:** Designation of Availity as the Exclusive EDI Gateway for Humana – CareSource  
**Effective date:** June 1, 2020

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### Summary

As part of our effort to improve our provider's experience, Humana – CareSource will consolidate Electronic Data Interchange (EDI) Clearinghouses into a single gateway. As of **June 1, 2020**, our preferred gateway is Availity.

### Importance

This change is intended to promote faster claim processing and allows providers to submit and receive real-time claim status inquiry (276) and eligibility/benefit inquiry (270) transactions.

### Impact

This consolidation should not impact you if your clearinghouse can send transactions to Availity. You can find a list of EDI vendors who transmit EDI transactions to the Availity EDI gateway for Humana – CareSource transactions by visiting [www.availity.com/caresourceedivendors](http://www.availity.com/caresourceedivendors). **If your current or desired clearinghouse is not on this list**, please contact it to confirm continuity of support for Humana – CareSource transactions.

If your current clearinghouse or service provider is unable or unwilling to submit transactions through Availity's EDI gateway, or you are notified of any negative impact to your transactions, there are alternate submission options available. **You may submit** by connecting directly to the Availity gateway at no cost for all Humana – CareSource 837 and 27X transactions. Visit <https://apps.availity.com/web/welcome/#/edi> to learn more.

### Questions or Issues?

If you encounter an issue during this transition, please contact your clearinghouse or Availity. Availity's client services can be reached at 1-800-Availity (1-800-282-4548).

Please note: It may take time to work with a clearinghouse or service provider, so please take action now to help ensure continuity of your EDI transactions with Humana – CareSource.