



Network Notification

Date: December 15, 2016
To: Kentucky Medicaid Health Partners
From: Humana – CareSource
Subject: Cite® AutoAuth expansion for inpatient authorizations

Humana – CareSource is happy to announce the go live of our Cite AutoAuth platform for inpatient services. You can review an educational video along with a step by step process flow on how to use Cite AutoAuth which is located in our provider training area. If you would like further education on how to get an immediate response to an authorization request please contact our Medical Management Department.

Health partners can get the fastest response to authorization requests by using Cite AutoAuth.

- Immediate approval or pend status of an authorization
- No initial phone call, email or fax is necessary
- Ability to upload clinical information to support request for authorization

Simply enter the clinical criteria within Cite AutoAuth to request an authorization for services. A determination is then made based on the clinical criteria that has been selected – and in many cases, within seconds!

Learn More About Using Cite AutoAuth

Visit the Provider Portal at **CareSource.com**. Click “Provider Portal” under Provider Resources. Log in to the portal and select Prior Authorization. You will find information about Cite AutoAuth and how to get the fastest response to your authorization request.