



NETWORK *Notification*

Notice Date: March 7, 2022
To: CareSource Kentucky Providers
From: CareSource
Subject: Provider Directory Requirements
Effective Date: January 1, 2022

Summary

Currently CareSource allows some providers to opt out of being listed in the provider directory. Starting on January 1, 2022, CareSource will be listing all contracted providers in the provider directory. This will be done at either the group or individual level, depending on how the provider is contracted.

This decision is based on KRS 304.17A-510 and 45 CFR § 156.23. CareSource will make these providers available for viewing in both the print and electronic provider directory.

Along with being added to the directory, providers will have to complete quarterly attestations to ensure that their provider information is up to date for the directory listing.

Impact

This will only impact the current participating providers that are not listed in the provider directory.

Questions?

If you have any questions or concerns, please contact provider services at **1-855-852-5558** or your Provider Engagement Representative.

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