



Network Notification

Date: 2/25/13

Number: KY-P-2013-03

To: Office Manager / Participating Provider

From: Humana - CareSource

Subject: Provider Website and Portal

Many valuable resources are available to health care providers on the Humana-CareSource® provider website and secure provider portal. Start at <https://www.caresource.com/providers/kentucky/>. Please **check back often as we continually update these sites.**

Provider Website

- **Covered Services:** Find a detailed grid of services covered by Humana-CareSource
- **Pharmacy:** Access important pharmacy information, including the Preferred Drug List
- **Provider Manual:** Download the Humana-CareSource Provider Manual (PDF)
- **Forms:** Download and print valuable forms, such as Medical Services Prior Authorization Form, Pharmacy and SYNAGIS Prior Authorization forms and the Electronic Funds Transfer (EFT) Enrollment Form, with new forms added often.
- **Quick Links:** Locate the "Provider Login" and "Find a Doctor" links

Secure Provider Portal

Find the following information and tools anytime by using the Humana-CareSource secure online provider portal (registration required):

- | | |
|----------------------------|--|
| • Payment History | • Claim Status |
| • Coordination of Benefits | • Explanation of Payment |
| • Prior Authorization | • Member Eligibility |
| • Benefit Limits | • Provider Membership Lists (for PCPs) |

Please direct questions to Humana-CareSource Provider Services at 1-855-852-7005, Monday through Friday, 8 a.m. to 6 p.m., Eastern time.