

ZERO COST TELEMEDICINE RIDER

This CareSource Zero Cost Telemedicine Rider (“Telemedicine Rider”) is a part of the Evidence of Coverage (“EOC”) to which it is attached. This Telemedicine Rider is subject to all of the terms, conditions, exclusions and limitations of the EOC, which are not in conflict with the terms, benefits, exclusions and limitations of this Telemedicine Rider. The Telemedicine Health Care Services Benefits offered by CareSource partners as outlined in this Telemedicine Rider are offered at no extra cost to you, as further described below.

Your financial responsibility for Covered Services considered Telemedicine Health Care Services, as listed on your Schedule of Benefits, is amended on and after April 1, 2021 as follows:

Covered Service	You Pay (Network Providers Only)	Benefit Limit (if Applicable)
Zero Cost Telemedicine Partner	No Charge	None
Telemedicine through other Network Providers	As stated on your Schedule of Benefits for Office Visits - Primary	None

To receive Telemedicine Health Care Services with no member costs you must utilize a Zero Cost Telemedicine Partner. You can access a list of these partners within the telehealth section of <https://www.caresource.com/members/tools-resources/where-to-get-care/> or by calling member services.

Zero Cost Telemedicine Partner as used in this Rider means specific providers or partners that that we have negotiated the ability to provide Telemedicine Health Services at no member cost share. As with our other Network Providers, these partners are subject to change and may limit the number of patients they will accept and may have other limitations and restrictions. There is not a guarantee or assurance that you will be able to receive Telemedicine Health Care Services from any certain Zero Cost Telemedicine Partner during the Benefit Year. Services offered by each Zero Cost Telemedicine Partner may vary and may not include certain specialty services including behavioral health services.

CareSource fully supports Telemedicine Health Services through all Network Providers, including for specialty services potentially not available through our Zero Cost Telemedicine Partners. Services not received through one of our Zero Cost Telemedicine Partners will be subject to the cost shares outlined in your schedule of benefits for the services rendered.

This Telemedicine Rider amends and is incorporated into the contract between you and CareSource. All coverage under this Telemedicine Rider shall begin at 12:00 midnight and shall end at 11:59:59 Eastern Standard Time.



Erhardt H. Preitauer
President and Chief Executive Officer
CareSource