**CareSource Marketplace Standard Silver Zero** 

Coverage for: Individual and Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact www.caresource.com/marketplace or call 1-855-202-0622. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.caresource.com/marketplace or call 1-855-202-0622 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0 individual/\$0 family per benefit year	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	Yes	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount.
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Not applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Not applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.caresource.com/marketplace or call 1-855-202-0622 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the specialist you choose without a referral.

		What You Will Pay		
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP Provider (You will pay the most)	Limitations, Exceptions, & Other Important Network Provider Information*
	Primary care visit to treat an injury or illness	No charge	Not covered	None
If you visit a health care	<u>Specialist</u> visit	No charge	Not covered	Plan covers 100% of allowed amount in excess of the copayment. Copayment waived when the only charge is for allergy injections/serum. If you receive services in addition to office visits, additional copayments, deductibles, or coinsurance may apply.
clinic	Other practitioner office visit Nurse practitioner/retail clinic	No charge	Not covered	None
	Preventive care/screening/immunization	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a teath	<u>Diagnostic test</u> (x-ray, blood work)	X-ray: No charge Lab: No charge	Not covered	None None
If you have a test†	Imaging (CT/PET scans, MRIs)	No charge	Not covered	None

<sup>\*</sup>For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.caresource.com/marketplace or call 1-855-202-0622.

<sup>\*\*</sup>In addition to any visits covered under chronic pain treatment benefit. †Prior authorization may be required for payment of claim ADV-SBC-WV001(2021)BS-Silver Zero

	What You Will Pay			
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP Provider (You will pay the most)	Limitations, Exceptions, & Other Important Network Provider Information*
	Preventive Drugs	Retail: No charge Mail-Order: No charge	Not covered	Retail: Up to a 30-day supply
If you need drugs to treat your illness or	Low Cost Drugs	Retail: No charge Mail-Order: No charge	Not covered	
condition† More information about	Preferred brand drugs	Retail: No charge Mail-Order: No charge	Not covered	Mail-Order: Up to a 90-day supply for Preventive, Low Cost, and Brand drugs. Up to a 30-day supply for Specialty drugs.
prescription drug coverage is available at	Non-preferred brand drugs	Retail/Mail Order: No charge	Not covered	
www.caresource.com/m arketplace.	Specialty drugs preferred	Retail/Mail Order: No charge	Not covered	You may be required to use a lower cost drug(s) prior to benefits under your policy being available for certain prescribed drugs.
	Specialty drugs non- preferred	Retail/Mail Order: No charge	Not covered	available for certain prescribed drugs.
If you have outpatient surgery†	Facility/physician/surgeon fee (e.g., ambulatory surgery center)	No charge	Not covered	None
If you need immediate	Emergency room care	No charge	No charge	If admitted to the hospital directly from the Emergency Department, these services will be covered the same as inpatient services and the applicable copayment and coinsurance will apply.
medical attention	Emergency medical transportation	No charge	No charge	None
	Urgent care	No charge	No charge	If you receive services in addition to <u>urgent care</u> , additional <u>copayments</u> , <u>deductibles</u> , or <u>coinsurance</u> may apply.
If you have a hospital stay†	Facility/physician/surgeon fee (e.g., hospital room)	No charge	Not covered	None
If you need mental health, behavioral health, or substance	Outpatient services	No charge for office visits and No charge for other outpatient services	Not covered	None
abuse services†	Inpatient services	No charge	Not covered	None

<sup>\*</sup>For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.caresource.com/marketplace or call 1-855-202-0622.

<sup>\*\*</sup>In addition to any visits covered under chronic pain treatment benefit. †Prior authorization may be required for payment of claim ADV-SBC-WV001(2021)BS-Silver Zero

		What You Will Pay			
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP Provider (You will pay the most)	Limitations, Exceptions, & Other Important Network Provider Information*	
	Office visits	No charge	Not covered	Copayment covers initial physician visit and all	
If you are pregnant	Childbirth/delivery/facility professional services†	No charge	Not covered	subsequent prenatal visits, postnatal visits, and physician delivery charges covered under the Global Maternity Fee. Additional copayments, deductibles, or coinsurance may apply depending on services rendered in addition to the Global Maternity Fee.	
				Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)	
	Childbirth/delivery facility services†	No charge	Not covered	Your cost for inpatient services only. See above for physician delivery charges.	
	Home health care†	No charge	Not covered	Private Duty Nursing limited to 35 visits per benefit year. 100 visits per benefit year for other services. Refer to your Evidence of Coverage for additional information.	
If you need help recovering or have other	Rehabilitation services† Physical/Occupational therapy	No charge	Not covered	PT**, OT**, Manipulation therapy**, Pulmonary limited to 30 visits each per benefit year. Cardiac	
special health needs	Speech therapy All other services	No charge No charge	Not covered	limited to 36 visits.	
	Habilitation services† Physical/Occupational therapy	No charge	Not covered	30 visits per benefit year** for each	
	Speech therapy Manipulation therapy	No charge No charge	Not covered Not covered	None 30 visits per benefit year*	

<sup>\*</sup>For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.caresource.com/marketplace or call 1-855-202-0622.

<sup>\*\*</sup>In addition to any visits covered under chronic pain treatment benefit. †Prior authorization may be required for payment of claim ADV-SBC-WV001(2021)BS-Silver Zero

		What You Will Pay			
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP Provider (You will pay the most)	Limitations, Exceptions, & Other Important Network Provider Information*	
	Autism spectrum disorder				
	services† Physical/Occupational/ Behavioral Therapy	No charge	Not covered	Combined limit with Habilitative Services. BT includes Applied Behavioral Analysis (ABA).	
	Speech Therapy	No charge	Not covered	Combined limit with Habilitative Services	
	Chronic Pain Treatment†	No charge	Not covered	20 combined visits per event	
	Skilled nursing care†	No charge	Not covered	None	
	<u>Durable medical equipment</u> †	No charge	Not covered	Refer to your Evidence of Coverage	
	Hospice services†	No charge	Not covered	Refer to your Evidence of Coverage	
	Children's eye exam	No charge	Not covered	1 routine eye exam per benefit year	
If your child needs dental or eye care	Children's eyewear	No charge	Not covered	Limited to one pair of glasses or contact lenses per benefit year. If medically necessary, a replacement pair of glasses is allowed.	
	Children's dental check-up	No charge	Not covered	2 check-ups per benefit year. Additional benefits available. Refer to your Evidence of Coverage	

### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (Except in cases of rape, incest, or when the life of the mother is endangered)
- Acupuncture

- Cosmetic surgery
- Dental Care (Adult)
- Hearing aids
- Long term care

- Non-emergency care when traveling outside the U.S.
- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery
- Chiropractic care

Infertility treatment

Private Duty Nursing

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: 1-888-879-9842. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="Health Insurance">Health Insurance</a> Marketplace. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318- 2596.

<sup>\*</sup>For more information about limitations and exceptions, see the plan or policy document at www.caresource.com/marketplace or call 1-855-202-0622.

<sup>\*\*</sup>In addition to any visits covered under chronic pain treatment benefit. †Prior authorization may be required for payment of claim ADV-SBC-WV001(2021)BS-Silver Zero

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: West Virginia Department of Insurance: 1-888-879-9842.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-202-0622

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-202-0622

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-202-0622

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-202-0622.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

PRA Disclosure Statement: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1146. The time required to complete this information collection is estimated to average 0.08 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

<sup>\*</sup>For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.caresource.com/marketplace or call 1-855-202-0622.

<sup>\*\*</sup>In addition to any visits covered under chronic pain treatment benefit. †Prior authorization may be required for payment of claim ADV-SBC-WV001(2021)BS-Silver Zero

### **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network prenatal care and a hospital delivery)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$0
■ Hospital (facility) <u>copayment</u>	\$0
■ Other coinsurance	0%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Peg would pay is	\$0	

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$0
■ Hospital (facility) <u>copayment</u>	\$0
Other <u>coinsurance</u>	0%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$0
<u>Coinsurance</u>	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$0

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$0
■ Hospital (facility) <u>copayment</u>	\$0
Other coinsurance	0%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
<u>Copayments</u>	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$0	