# CareSource Marketplace Bronze-H Zero

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact www.caresource.com/marketplace or call 1-855-202-0622. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, provider, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at www.caresource.com/marketplace or call 1-855-202-0622 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$0 individual/\$0 family per Benefit Year	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your <u>deductible</u> ?	Yes	This plan covers some items and services even if you haven't yet met the deductible amount.
Are there other <u>deductibles</u> for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Not applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Not applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.caresource.com/marketplace or call 1-855-202-0622 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the <u>specialist</u> you choose without a <u>referral</u> .

		What You Will Pay			
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In- Network Provider (You will pay more)	Non-IHCP Out of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Network Provider Information*
If you visit a health	Primary care visit to treat an injury or illness. Mental health/substance abuse, and all other telehealth.	No charge	No charge	Not covered	None
care <u>provider's</u>	Specialist visit	No charge	No charge	Not covered	None
office or clinic	Preventive care/screening/ immunization	No charge	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
lf you have a test†	<u>Diagnostic test</u> (x-ray, blood work)	No charge	X-ray: No charge Lab: No charge	Not covered	None None
	Imaging (CT/PET scans, MRIs)	No charge	No charge	Not covered	None
If you need drugs to treat	Preventive drugs	No charge	Retail: No charge Mail-Order: No charge	Not covered	Retail: Up to a 90-day supply for Preventive, Low-cost, Preferred brand, and Non-preferred brand.
your illness or condition† More information	Low-cost drugs	No charge	Retail: No charge Mail-Order: No charge	Not covered	Up to a 30-day supply for Specialty. Costs shown are for a 30-day supply. Copays for a 90-day supply
about <u>prescription</u> <u>drug coverage</u> is available at	Preferred brand drugs	No charge	Retail: No charge Mail-Order: No charge	Not covered	will be three times the shown amount.
www.caresource.c om/marketplace.	Non-preferred brand drugs	No charge	Retail/Mail Order: No charge	Not covered	Mail-Order: 90-day supply for Preventive, Low-cost, Preferred

\*For more information about limitations and exceptions, see the plan or policy document at www.caresource.com/marketplace or call 1-855-202-0622.

†Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa.

\*\*In addition to any visits covered under chronic pain treatment benefit

		What You Will Pay			
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In- Network Provider (You will pay more)	Non-IHCP Out of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Network Provider Information*
	Specialty drugs preferred	No charge	Retail/Mail Order: No charge	Not covered	brand, and Non-preferred brand. Up to a 30-day supply for
	<u>Specialty drugs</u> non- preferred	No charge	Retail/Mail Order: No charge	Not covered	Specialty drugs. Copays shown are for a 90-day supply. You may be required to use a lower cost drug(s) prior to benefits under your policy being available for certain prescribed drugs.
If you have outpatient surgery†	Facility fee (e.g., ambulatory surgery center)	No charge	No charge	Not covered	None
	Physician/surgeon fees	No charge	No charge	Not covered	None
lf you need	Emergency room care	No charge	No charge	No charge	Emergency room copay or coinsurance is waived if you are admitted to the hospital directly from the Emergency Department.
immediate medical attention	Emergency medical transportation	No charge	No charge	No charge	None
	Urgent care	No charge	No charge	No charge	If you receive services in addition to <u>urgent care</u> , additional <u>copayments</u> , <u>deductibles</u> , or <u>coinsurance</u> may apply.
If you have a	Facility fee (e.g., hospital room)	No charge	No charge	Not covered	None
hospital stay†	Physician/surgeon fees	No charge	No charge	Not covered	1 visit per physician per day

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		What You Will Pay			
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In- Network Provider (You will pay more)	Non-IHCP Out of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Network Provider Information*
If you need mental health, behavioral health, or substance abuse	Outpatient services	No charge	No charge for office visits and No charge for other outpatient services	Not covered	None
services†	Inpatient services	No charge	No charge	Not covered	None
	Office visits	No charge	No charge	Not covered	Cost sharing does not apply for
lf you are pregnant	Childbirth/delivery professional services†	No charge	No charge	Not covered	preventive services. Depending on the type of services, <u>coinsurance</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).
	Childbirth/delivery facility services†	No charge	No charge	Not covered	Your cost for inpatient services only. See above for physician delivery charges.
lf you need help	Home health care†	No charge	No charge	Not covered	Private Duty Nursing limited to 35 visits per Benefit Year. 100 visits per Benefit Year for other services. Refer to your Evidence of Coverage for additional information.
recovering or have other special health needs	Rehabilitation services† Physical/Occupational therapy	No charge	No charge	Not covered	PT**, OT**, Manipulation therapy**, Pulmonary limited to 30 visits each
	Speech/Post-cochlear implant aural therapy	No charge	No charge	Not covered	per Benefit Year. Cardiac limited to 36 visits.
	All Other Services	No charge	No charge	Not covered	
	Habilitation services† Physical/Occupational therapy	No charge	No charge	Not covered	30 visits per Benefit Year for each

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		What You Will Pay			
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In- Network Provider (You will pay more)	Non-IHCP Out of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Network Provider Information*
	Speech therapy	No charge	No charge	Not covered	None
	Manipulation therapy	No charge	No charge	Not covered	Manipulation therapy** limited to 30 visits per Benefit Year.
	Autism spectrum disorder services† Physical/Occupational Therapy, Adaptive Behavior Treatment Speech Therapy	No charge No charge	No charge No charge	Not covered Not covered	Combined limit with Habilitative Services. ABT includes Applied Behavioral Analysis (ABA). Combined limit with Habilitative Services
	Chronic Pain Treatment	No charge	No charge	Not covered	20 combined visits per event
	Skilled nursing caret	No charge	No charge	Not covered	None
	Durable medical equipment†	No charge	No charge	Not covered	Refer to your Evidence of Coverage
	Hospice services	No charge	No charge	Not covered	Refer to your Evidence of Coverage
	Children's eye exam	No charge	No charge	Not covered	1 routine eye exam per Benefit Year
If your child needs dental or eye care	Children's eyewear	No charge	No charge	Not covered	Limited to one pair of glasses or contact lenses per Benefit Year. If medically necessary, a replacement pair of glasses is allowed.
	Children's dental check- up	No charge	No charge	Not covered	2 check-ups per Benefit Year. Additional benefits available. Refer to your Evidence of Coverage

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**Excluded Services & Other Covered Services:** 

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
<ul> <li>Abortion (Except in cases of rape, incest, or when the life of the mother is endangered)</li> <li>Acupuncture</li> </ul>	<ul> <li>Cosmetic surgery</li> <li>Dental care (Adult)</li> <li>Hearing Aids</li> <li>Long term care</li> </ul>	<ul> <li>Non-emergency care when traveling outside the U.S</li> <li>Routine eye care (Adult)</li> <li>Routine foot care</li> <li>Weight loss programs</li> </ul>		
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)				

Bariatric surgery

Infertility treatment

• Private duty nursing

• Chiropractic care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: 1-888-879-9842. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance</u> <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: West Virginia Department of Insurance: 1-888-879-9842.

#### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

# Does this plan meet the Minimum Value Standards? Not Applicable

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

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#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-202-0622 Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-202-0622 Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-202-0622 Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-855-202-0622.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

\$0

Peg is	Having a	Baby

(9 months of in-network prenatal care and a hospital delivery)

\$0

\$0

0%

- The <u>plan's</u> overall <u>deductible</u> \$0
- Specialist copayment
- Hospital (facility) <u>copayment</u>
- Other <u>coinsurance</u>

# This EXAMPLE event includes services like:

<u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Peg would pay is	\$0

Managing Joe's Type 2 Diabetes
(a year of routine in-network care of a well-

controlled condition)

The <u>plan's</u> overall <u>deductible</u> \$0
Specialist copayment

Hospital (facility) <u>copayment</u>
 Other <u>coinsurance</u>
 0%

# This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
Deductibles	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$0

# Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The plan's overall deductible \$0	
Specialist copayment	\$0
Hospital (facility) <u>copayment</u>	\$0
Other coinsurance	0%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost \$2,800
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#### In this example, Mia would pay:

Cost Sharing	
Deductibles	\$0
<u>Copayments</u>	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$0