



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE:** Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact www.caresource.com/marketplace or call 1-855-202-0622. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms, see the Glossary. You can view the Glossary at www.caresource.com/marketplace or call 1-855-202-0622 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible ?	\$0 individual/\$0 family per Benefit Year	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible ?	Yes	This plan covers some items and services even if you haven't yet met the deductible amount.
Are there other deductibles for specific services?	No	You don't have to meet deductibles for specific services.
What is the out-of-pocket limit for this plan ?	Not applicable	This plan does not have an out-of-pocket limit on your expenses.
What is not included in the out-of-pocket limit ?	Not applicable	This plan does not have an out-of-pocket limit on your expenses.
Will you pay less if you use a network provider ?	Yes. See www.caresource.com/marketplace or call 1-855-202-0622 for a list of network providers .	This plan uses a provider network . You will pay less if you use a provider in the plan's network . You will pay the most if you use an out-of-network provider , and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a referral to see a specialist ?	No	You can see the specialist you choose without a referral .

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Network Provider Information*
		Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness. Mental health/substance abuse, and all other telehealth.	No charge	No charge	Not covered	None
	Specialist visit	No charge	No charge	Not covered	None
	Preventive care/screening/immunization	No charge	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test†	Diagnostic test (x-ray, blood work)	No charge	X-ray: No charge Lab: No charge	Not covered	None None
	Imaging (CT/PET scans, MRIs)	No charge	No charge	Not covered	None
If you need drugs to treat your illness or condition† More information about prescription drug coverage is available at www.caresource.com/marketplace .	Preventive drugs	No charge	Retail: No charge Mail-Order: No charge	Not covered	Retail: Up to a 90-day supply for Preventive, Low-cost, Preferred brand, and Non-preferred brand. Up to a 30-day supply for Specialty. Costs shown are for a 30-day supply. Copays for a 90-day supply will be three times the shown amount.
	Low-cost drugs	No charge	Retail: No charge Mail-Order: No charge	Not covered	
	Preferred brand drugs	No charge	Retail: No charge Mail-Order: No charge	Not covered	
	Non-preferred brand drugs	No charge	Retail/Mail Order: No charge	Not covered	Mail-Order: 90-day supply for Preventive, Low-cost, Preferred

*For more information about limitations and exceptions, see the [plan](#) or policy document at www.caresource.com/marketplace or call 1-855-202-0622.

†Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa.

**In addition to any visits covered under chronic pain treatment benefit

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Network Provider Information*
		Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out-of-Network Provider (You will pay the most)	
	Specialty drugs preferred	No charge	Retail/Mail Order: No charge	Not covered	brand, and Non-preferred brand. Up to a 30-day supply for Specialty drugs. Copays shown are for a 90-day supply. You may be required to use a lower cost drug(s) prior to benefits under your policy being available for certain prescribed drugs.
	Specialty drugs non-preferred	No charge	Retail/Mail Order: No charge	Not covered	
If you have outpatient surgery†	Facility fee (e.g., ambulatory surgery center)	No charge	No charge	Not covered	None
	Physician/surgeon fees	No charge	No charge	Not covered	None
If you need immediate medical attention	Emergency room care	No charge	No charge	No charge	Emergency room copay or coinsurance is waived if you are admitted to the hospital directly from the Emergency Department.
	Emergency medical transportation	No charge	No charge	No charge	None
	Urgent care	No charge	No charge	No charge	If you receive services in addition to urgent care , additional copayments , deductibles , or coinsurance may apply.
If you have a hospital stay†	Facility fee (e.g., hospital room)	No charge	No charge	Not covered	None
	Physician/surgeon fees	No charge	No charge	Not covered	1 visit per physician per day

*For more information about limitations and exceptions, see the [plan](#) or policy document at www.caresource.com/marketplace or call 1-855-202-0622.

†Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa.

**In addition to any visits covered under chronic pain treatment benefit

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Network Provider Information*
		Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out-of-Network Provider (You will pay the most)	
If you need mental health, behavioral health, or substance abuse services†	Outpatient services	No charge	No charge for office visits and No charge for other outpatient services	Not covered	None
	Inpatient services	No charge	No charge	Not covered	None
If you are pregnant	Office visits	No charge	No charge	Not covered	Cost sharing does not apply for preventive services. Depending on the type of services, coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).
	Childbirth/delivery professional services†	No charge	No charge	Not covered	
	Childbirth/delivery facility services†	No charge	No charge	Not covered	Your cost for inpatient services only. See above for physician delivery charges.
If you need help recovering or have other special health needs	Home health care †	No charge	No charge	Not covered	Private Duty Nursing limited to 35 visits per Benefit Year. 100 visits per Benefit Year for other services. Refer to your Evidence of Coverage for additional information.
	Rehabilitation services †				
	Physical/Occupational therapy	No charge	No charge	Not covered	PT**, OT**, Manipulation therapy**, Pulmonary limited to 30 visits each per Benefit Year. Cardiac limited to 36 visits.
	Speech/Post-cochlear implant aural therapy	No charge	No charge	Not covered	
	All Other Services	No charge	No charge	Not covered	
	Habilitation services †				
	Physical/Occupational therapy	No charge	No charge	Not covered	30 visits per Benefit Year for each

*For more information about limitations and exceptions, see the [plan](#) or policy document at www.caresource.com/marketplace or call 1-855-202-0622.

†Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa.

**In addition to any visits covered under chronic pain treatment benefit

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Network Provider Information*
		Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out of-Network Provider (You will pay the most)	
	Speech therapy	No charge	No charge	Not covered	None Manipulation therapy** limited to 30 visits per Benefit Year.
	Manipulation therapy	No charge	No charge	Not covered	
	Autism spectrum disorder services †				Combined limit with Habilitative Services. ABT includes Applied Behavioral Analysis (ABA). Combined limit with Habilitative Services
	Physical/Occupational Therapy, Adaptive Behavior Treatment	No charge	No charge	Not covered	
	Speech Therapy	No charge	No charge	Not covered	
	Chronic Pain Treatment	No charge	No charge	Not covered	20 combined visits per event
	Skilled nursing care †	No charge	No charge	Not covered	None
	Durable medical equipment †	No charge	No charge	Not covered	Refer to your Evidence of Coverage
	Hospice services	No charge	No charge	Not covered	Refer to your Evidence of Coverage
If your child needs dental or eye care	Children's eye exam	No charge	No charge	Not covered	1 routine eye exam per Benefit Year
	Children's eyewear	No charge	No charge	Not covered	Limited to one pair of glasses or contact lenses per Benefit Year. If medically necessary, a replacement pair of glasses is allowed.
	Children's dental check-up	No charge	No charge	Not covered	2 check-ups per Benefit Year. Additional benefits available. Refer to your Evidence of Coverage

*For more information about limitations and exceptions, see the [plan](#) or policy document at www.caresource.com/marketplace or call 1-855-202-0622.

†Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa.

**In addition to any visits covered under chronic pain treatment benefit

Excluded Services & Other Covered Services:

Services Your [Plan](#) Generally Does NOT Cover (Check your policy or [plan](#) document for more information and a list of any other [excluded services](#).)

- Abortion (Except in cases of rape, incest, or when the life of the mother is endangered)
- Acupuncture
- Cosmetic surgery
- Hearing Aids
- Long term care
- Non-emergency care when traveling outside the U.S
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- Bariatric surgery
- Chiropractic care
- Dental care (Adult)
 - No charge for preventive services
 - No charge for basic services
 - No charge for major services
 - \$1,000 annual allowance
- Fitness Benefits – Gym membership, at home kits, online videos, coaching, and more
- Infertility treatment
- Private duty nursing
- Routine eye care (Adult)
 - No charge for eye exam with retinal imaging included
 - No cost for glasses or contacts, with \$250 annual allowance

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: 1-888-879-9842. Other coverage options may be available to you, too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit www.HealthCare.gov or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: West Virginia Department of Insurance: 1-888-879-9842.

Does this plan provide Minimum Essential Coverage? Yes

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

Does this plan meet the Minimum Value Standards? Not Applicable

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

*For more information about limitations and exceptions, see the [plan](#) or policy document at www.caresource.com/marketplace or call 1-855-202-0622.

†Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa.

**In addition to any visits covered under chronic pain treatment benefit

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-202-0622

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-202-0622

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-202-0622

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-855-202-0622.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

PRA Disclosure Statement: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.08** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

*For more information about limitations and exceptions, see the plan or policy document at www.caresource.com/marketplace or call 1-855-202-0622.

†Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa.

**In addition to any visits covered under chronic pain treatment benefit

ADV-SBC-WV002(2022Rev.11-21)ELP-Silver Zero

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network prenatal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist copayment](#) \$0
- Hospital (facility) [copayment](#) \$0
- Other [coinsurance](#) 0%

This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)
 Childbirth/Delivery Professional Services
 Childbirth/Delivery Facility Services
[Diagnostic tests](#) (*ultrasounds and blood work*)
[Specialist](#) visit (*anesthesia*)

Total Example Cost	\$12,700
---------------------------	-----------------

In this example, Peg would pay:

Cost Sharing

Deductibles	\$0
Copayments	\$0
Coinsurance	\$0

What isn't covered

Limits or exclusions	\$0
----------------------	-----

The total Peg would pay is	\$0
-----------------------------------	------------

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist copayment](#) \$0
- Hospital (facility) [copayment](#) \$0
- Other [coinsurance](#) 0%

This EXAMPLE event includes services like:

[Primary care physician](#) office visits (*including disease education*)
[Diagnostic tests](#) (*blood work*)
[Prescription drugs](#)
[Durable medical equipment](#) (*glucose meter*)

Total Example Cost	\$5,600
---------------------------	----------------

In this example, Joe would pay:

Cost Sharing

Deductibles	\$0
Copayments	\$0
Coinsurance	\$0

What isn't covered

Limits or exclusions	\$0
----------------------	-----

The total Joe would pay is	\$0
-----------------------------------	------------

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist copayment](#) \$0
- Hospital (facility) [copayment](#) \$0
- Other [coinsurance](#) 0%

This EXAMPLE event includes services like:

[Emergency room care](#) (*including medical supplies*)
[Diagnostic test](#) (*x-ray*)
[Durable medical equipment](#) (*crutches*)
[Rehabilitation services](#) (*physical therapy*)

Total Example Cost	\$2,800
---------------------------	----------------

In this example, Mia would pay:

Cost Sharing

Deductibles	\$0
Copayments	\$0
Coinsurance	\$0

What isn't covered

Limits or exclusions	\$0
----------------------	-----

The total Mia would pay is	\$0
-----------------------------------	------------

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services