Coverage for: Individual and Family | Plan Type: HMO

CareSource North Carolina Co.

CareSource Marketplace Low Premium Silver 2

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact <u>www.caresource.com/marketplace</u> or call 833-230-2099. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at healthcare.gov/sbc-glossary.

| Important Questions | Answers | Why This Matters: |
|--|--|--|
| What is the overall deductible? | \$1,000 individual/\$2,000 family per Benefit Year | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. <u>Preventive care</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. |
| Are there other deductibles for specific services? | No | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$2,800 individual/\$5,600 family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the out-of-pocket limit? | Premiums, balance-billing charges and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See www.caresource.com/marketplace or call 833-230-2099 for a list of network providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No | You can see the specialist you choose without a referral. |

| | | What You Will Pay | | Limitations Everytians 9 Other |
|--|---|---|---|---|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Network Provider Information* |
| | Zero Cost Telemedicine Partner | No charge | Not covered | Refer to your Evidence of Coverage |
| If you visit a health care | Primary care visit to treat an injury or illness. | \$5 copay | Not covered | None |
| provider's office or | Specialist visit | \$40 copay | Not covered | None |
| clinic | Preventive care/screening/immunization | No charge | Not covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| | Diagnostic test (x-ray, blood work) | X-ray: \$150 copay after deductible | Not covered | None |
| If you have a test† | work) | Lab: \$15 copay | | None |
| | Imaging (CT/PET scans, MRIs) | \$200 copay after deductible | Not covered | None |
| If you need drugs | Preventive drugs | No charge | Not covered | |
| to treat your illness | Generic drugs | Up to \$10 copay | Not covered | Up to a 90-day supply when filled at: |
| or condition† | Preferred brand drugs | Up to \$40 copay | Not covered | Retail for Generic Drugs in Tiers 0-3 |
| More information about prescription drug | Non-preferred brand drugs | 40% coinsurance after deductible | Not covered | Mail Order for any drug in Tiers 0-3 All others limited to a 30-day supply |
| coverage is available at www.caresource.com/marketplace. | Specialty drugs | 45% coinsurance after deductible | Not covered | Any copays shown are for a 30-day supply. 90-day supplies are 3 times the copay. |
| If you have outpatient | Facility fee (e.g., ambulatory surgery center) | 20% coinsurance after deductible | Not covered | None |
| surgery† | Physician/surgeon fees | 20% coinsurance after deductible | Not covered | None |
| If you need immediate medical attention | Emergency room care | \$350 copay after deductible | \$350 copay after deductible | Emergency room copay or coinsurance is waived if you are admitted to the hospital directly from the Emergency Department. |
| medical attention | Emergency medical transportation | 20% coinsurance after deductible | 20% coinsurance after deductible | Refer to your Evidence of Coverage |

^{*}For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.caresource.com/marketplace</u> or call 833-230-2099. †Prior authorization may be required, for more details see www.caresource.com/mp-NC-pa. ADV-SBC-NC001(2023)BLP-Silver 2

| | | What You Will Pay | | Limitations Evacations 9 Other |
|---|---|--|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Network Provider Information* |
| | Urgent care | \$25 copay | \$25 copay | If you receive services in addition to <u>urgent</u> <u>care</u> , additional <u>copayments</u> , <u>deductibles</u> , or <u>coinsurance</u> may apply. |
| If you have a hospital | Facility fee (e.g., hospital room) | \$350 copay after deductible per stay | Not covered | None |
| stay† | Physician/surgeon fees | No charge after deductible | Not covered | 1 visit per physician per day |
| If you need mental health, behavioral health, or substance | Outpatient services | \$5 copay for office visits and 20% coinsurance after deductible for other outpatient services | Not covered | None |
| abuse services† | Inpatient services | \$350 copay after deductible per stay | Not covered | None |
| | Office visits | \$40 copay | Not covered | Cost sharing does not apply for preventive |
| If you are pregnant | Childbirth/delivery professional services† | No charge after deductible | Not covered | services. Depending on the type of services, coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). |
| | Childbirth/delivery facility services† | \$350 copay after deductible | Not covered | Your cost for inpatient services only. See above for physician delivery charges. |
| | Home health care† | 20% coinsurance after deductible | Not covered | 100 visits per Benefit Year. Refer to your Evidence of Coverage for additional information. |
| If you need help recovering or have other special health needs | Rehabilitation services† Physical/Occupational therapy Speech/Post-cochlear implant aural therapy | \$5 copay 20% coinsurance after deductible | Not covered Not covered | PT, OT, Manipulation therapy limited to 30 visits Combined per Benefit Year. ST limited to 30 visits per Benefit Year. Post-cochlear |
| | All other services | 20% coinsurance after deductible | Not covered | implant aural therapy limit Combined with ST. |

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| | | What You Will Pay | | Limitations Expontions & Other |
|---|--|---|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Network Provider Information* |
| | Habilitation services† Physical/Occupational therapy | \$5 copay | Not covered | 30 visits Combined per Benefit Year |
| | Manipulation therapy | 20% coinsurance after deductible | Not covered | Manipulation therapy limited to 30 visits Combined per Benefit Year. |
| | Hearing Aids | 20% coinsurance after deductible | Not covered | 1 hearing aid per hearing-impaired ear every 36 months. |
| | Skilled nursing care† | \$300 copay after deductible per stay | Not covered | 60 Day limit per Benefit Year |
| | Durable medical equipment† | 20% coinsurance after deductible | Not covered | Refer to your Evidence of Coverage |
| Hospice services | Hospice services | 20% coinsurance after deductible | Not covered | Refer to your Evidence of Coverage |
| | Children's eye exam | No charge | Not covered | 1 routine eye exam per Benefit Year |
| If your child needs dental or eye care | Children's eyewear | No charge | Not covered | Limited to one pair of glasses or contact lenses per Benefit Year. If medically necessary, a replacement pair of glasses is allowed. |
| | Children's dental check-up | No charge | Not covered | 2 check-ups per Benefit Year. Additional benefits available. Refer to your Evidence of Coverage |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (Except in cases of rape, incest, or when the life of the mother is endangered)
- Acupuncture

- Cosmetic surgery
- Dental care (Adult)
- Long term care

- Non-emergency care when traveling outside the U.S
- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery
- Chiropractic care

- Hearing aids
- Infertility treatment

Private duty nursing

^{*}For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.caresource.com/marketplace</u> or call 833-230-2099.

[†]Prior authorization may be required, for more details see www.caresource.com/mp-NC-pa.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: North Carolina Department of Insurance at www.ncdoi.gov/consumers/health-insurance or 855-408-1212. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.healthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance filing a grievance or appeal, contact: North Carolina Department of Insurance at <u>www.ncdoi.gov/consumers/health-insurance</u> or 855-408-1212.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 833-230-2099

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 833-230-2099

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 833-230-2099

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 833-230-2099.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

^{*}For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.caresource.com/marketplace</u> or call 833-230-2099.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles, copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network prenatal care and a hospital delivery)

| ■ The plan's overall deductible | \$1,000 |
|--|---------|
| ■ Specialist copayment | \$40 |
| ■ Hospital (facility) <u>copayment</u> | \$350 |
| ■ Other <u>coinsurance</u> | 20% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 | |
|---------------------------------|----------|--|
| In this example, Peg would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$1,000 | |
| Copayments | \$900 | |
| Coinsurance | \$300 | |
| What isn't covered | | |
| Limits or exclusions | \$60 | |
| The total Peg would pay is | \$2,260 | |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$1,000 |
|---|---------|
| ■ Specialist copayment | \$40 |
| ■ Hospital (facility) <u>copayment</u> | \$350 |
| ■ Other <u>coinsurance</u> | 20% |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 | |
|---------------------------------|---------|--|
| In this example, Joe would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$1,000 | |
| Copayments | \$300 | |
| Coinsurance | \$600 | |
| What isn't covered | | |
| Limits or exclusions | \$20 | |
| The total Joe would pay is | \$1,920 | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$1,000 |
|---|---------|
| ■ Specialist copayment | \$40 |
| ■ Hospital (facility) copayment | \$350 |
| Other <u>coinsurance</u> | 20% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 | |
|---------------------------------|---------|--|
| In this example, Mia would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$1,000 | |
| Copayments | \$600 | |
| Coinsurance | \$100 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Mia would pay is | \$1,700 | |