



# ADMINISTRATIVE POLICY STATEMENT

## Marketplace

Policy Name & Number	Date Effective
Intensive Outpatient Program - Mental Health-MP-AD-1261	IN, GA, KY, WV: 03/01/2023 OH: 04/01/2023
Policy Type	
<b>ADMINISTRATIVE</b>	

Administrative Policy Statement prepared by CareSource and its affiliates are derived from literature based on and supported by clinical guidelines, nationally recognized utilization and technology assessment guidelines, other medical management industry standards, and published MCO clinical policy guidelines. Medically necessary services include, but are not limited to, those health care services or supplies that are proper and necessary for the diagnosis or treatment of disease, illness, or injury and without which the patient can be expected to suffer prolonged, increased or new morbidity, impairment of function, dysfunction of a body organ or part, or significant pain and discomfort. These services meet the standards of good medical practice in the local area, are the lowest cost alternative, and are not provided mainly for the convenience of the member or provider. Medically necessary services also include those services defined in any Evidence of Coverage documents, Medical Policy Statements, Provider Manuals, Member Handbooks, and/or other policies and procedures.

Administrative Policy Statements prepared by CareSource and its affiliates do not ensure an authorization or payment of services. Please refer to the plan contract (often referred to as the Evidence of Coverage) for the service(s) referenced in the Administrative Policy Statement. If there is a conflict between the Administrative Policy Statement and the plan contract (i.e., Evidence of Coverage), then the plan contract (i.e., Evidence of Coverage) will be the controlling document used to make the determination.

According to the rules of Mental Health Parity Addiction Equity Act (MHPAEA), coverage for the diagnosis and treatment of a behavioral health disorder will not be subject to any limitations that are less favorable than the limitations that apply to medical conditions as covered under this policy.

### This policy applies to the following Marketplace(s):

<input checked="" type="checkbox"/> <b>Georgia</b>	<input checked="" type="checkbox"/> <b>Indiana</b>	<input checked="" type="checkbox"/> <b>Kentucky</b>	<input checked="" type="checkbox"/> <b>Ohio</b>	<input checked="" type="checkbox"/> <b>West Virginia</b>
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## A. Subject

### **Intensive Outpatient Program – Mental Health**

## B. Background

Mental health (MH) services are provided along a continuum of care where the level of care varies dependent on the type and intensity of services provided. These services involve an integrated system of care, ranging from outpatient services to residential treatment, that offers comprehensive services based on member needs and examines factors such as support systems available, prior life experiences, and behavioral, physical, gender, cultural, cognitive, and/or social factors.

Intensive outpatient services (IOS) are offered by practice groups or facilities providing behavioral health care services. IOS programs provide three (3) hours of treatment per day, and the program is available at least two (2) to three (3) days per week. Some therapies that might be offered include group therapy, dialectical behavior therapy, individual therapy, and family therapy. Treatment is provided by a multidisciplinary team of behavioral health professionals.

Treatment of mental health conditions is dependent on a diagnosis based on criteria found in the Diagnostic and Statistical Manual of Mental Disorders (DSM). Appropriate assessment and diagnosis (-es) ensure that care is delivered consistently with industry-standard criteria and evidence-based treatment measures.

## C. Definitions

- **Concurrent Review** - A request for prior authorization or a predetermination that is submitted before or during the course of receiving a health care service.
- **Inpatient Services** - Behavioral health or substance use disorder services provided during an inpatient admission or confinement for acute inpatient services in a hospital or treatment setting on a 24-basis under the direct care of a physician, including psychiatric hospitalization, inpatient detoxification, and emergency evaluation and stabilization.
- **Intensive Outpatient Services** - Services addressing mental health or substance abuse issues provided by behavioral health facilities, group practices or clinics for at least three (3) hours of treatment per day at least two (2) to three (3) days per week and usually a step down from acute inpatient care, partial hospitalization care, or residential care but a step up from traditional outpatient services.
- **Outpatient Services** - Behavioral health or substance use disorder services provided to a member on an ambulatory basis in an office or clinic setting, typically weekly or biweekly, including diagnostic evaluation, psychological testing, and psychotherapy.
- **Partial Hospitalization** - Structured, multimodal, active treatment for behavioral health or substance use disorders less than 24 hours including individual, group and/or family psychotherapy, member education and training, and diagnostic services focusing on member reintegration into society.



- **Residential Treatment** - Services for behavioral health or substance use disorder issues that can include individual, family and group therapy, nursing services, medication assisted treatment, detoxification (ambulatory or subacute) and pharmacological therapy in a congregate living community with 24-hour support.
- **Retrospective Review** - A request for medical review that is submitted after the health care service has been received.

D. Policy

I. Prior authorization is required after five (5) days per calendar year. CareSource follows MCG criteria for all reviews of medical necessity.

II. Billing

- A. S9480 is the Healthcare Common Procedure Coding System (HCPCS) code for intensive outpatient psychiatric services, per diem.
- B. Reimbursement is considered a bundled service payment. Concurrent billing of individual services is not reimbursable.
- C. IOP is not reimbursable for non-participating facilities or providers without a mutually agreed upon need for and negotiated single case agreement (SCA).
- D. Payments are made at the group level, not at the individual, rendering provider level. Rendering provider is not necessary on either UB04 or CMS1500 forms. For UB04 billing, revenue code 0905 should be used with identified procedure code.
- E. In the event of any conflict between this policy and a provider’s agreement with CareSource, the provider’s agreement will be the governing document.

E. Conditions of Coverage

Reimbursement is dependent on, but not limited to, submitting approved Healthcare Common Procedure Coding System (HCPCS) and Current Procedural Terminology (CPT) codes along with appropriate modifiers, if applicable.

F. Related Policies/Rules

Medical Necessity Determinations  
Evidence of Coverage

G. Review/Revision History

DATE		ACTION
<b>Date Issued</b>	11/30/2022	Archived individual policies (GA AD-0953, IN AD-0964, KY AD-0965, OH AD-0967, WV AD-0966)
<b>Date Revised</b>		
<b>Date Effective</b>	IN, GA, KY, WV: 03/01/2023 OH: 04/01/2023	
<b>Date Archived</b>		

The ADMINISTRATIVE Policy Statement detailed above has received due consideration as defined in the ADMINISTRATIVE Policy Statement Policy and is approved.

## H. References

1. MCG Health. (2022). Care Guidelines. B-901-IOP and B-902-IOP. Retrieved November 3, 2022 from [www.mcg.com](http://www.mcg.com).
2. American Psychiatric Association. (2022). Diagnostic and statistical manual of mental disorders, 5<sup>th</sup> edition, text revised (DSM-5-TR). Retrieved November 3, 2022 from [www.doi.org](http://www.doi.org).
3. CareSource Evidence of Coverage. (2023). Retrieved November 7, 2022 from [www.caresource.com](http://www.caresource.com).

## I. State-Specific Information

- A. Georgia, effective: 03/01/2023
- B. Indiana, effective: 03/01/2023
- C. Kentucky, effective: 03/01/2023
- D. Ohio, effective: 04/01/2023
- E. West Virginia
  1. Effective: 03/01/2023
  2. Benefits for the first five days of intensive outpatient services will be provided without any retrospective review of medical necessity. Benefits beginning day six, and every six days thereafter, is subject to concurrent review of medical necessity.