



# REIMBURSEMENT POLICY STATEMENT

## Marketplace

Policy Name & Number	Date Effective
E/M - Preventive and Acute Care Visit on Same Date of Service- MP-PY-1784	06/01/2026
Policy Type	
<b>REIMBURSEMENT</b>	

Reimbursement Policies prepared by CareSource and its affiliates are intended to provide a general reference regarding billing, coding and documentation guidelines. Coding methodology, regulatory requirements, industry-standard claims editing logic, benefits design and other factors are considered in developing Reimbursement Policies.

In addition to this Policy, Reimbursement of services is subject to member benefits and eligibility on the date of service, medical necessity, adherence to plan policies and procedures, claims editing logic, provider contractual agreement, and applicable referral, authorization, notification and utilization management guidelines. Medically necessary services include, but are not limited to, those health care services or supplies that are proper and necessary for the diagnosis or treatment of disease, illness, or injury and without which the patient can be expected to suffer prolonged, increased or new morbidity, impairment of function, dysfunction of a body organ or part, or significant pain and discomfort. These services meet the standards of good medical practice in the local area, are the lowest cost alternative, and are not provided mainly for the convenience of the member or provider. Medically necessary services also include those services defined in any federal or state coverage mandate, Evidence of Coverage documents, Medical Policy Statements, Provider Manuals, Member Handbooks, and/or other policies and procedures.

This Policy does not ensure an authorization or Reimbursement of services. Please refer to the plan contract (often referred to as the Evidence of Coverage) for the service(s) referenced herein. If there is a conflict between this Policy and the plan contract (i.e., Evidence of Coverage), then the plan contract (i.e., Evidence of Coverage) will be the controlling document used to make the determination. CareSource and its affiliates may use reasonable discretion in interpreting and applying this Policy to services provided in a particular case and may modify this Policy at any time.

According to the rules of Mental Health Parity Addiction Equity Act (MHPAEA), coverage for the diagnosis and treatment of a behavioral health disorder will not be subject to any limitations that are less favorable than the limitations that apply to medical conditions as covered under this policy.

### This policy applies to the following Marketplace(s):

<input checked="" type="checkbox"/> <b>Georgia</b>	<input checked="" type="checkbox"/> <b>Indiana</b>	<input type="checkbox"/> <b>Ohio</b>	<input type="checkbox"/> <b>West Virginia</b>
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A. Subject

**Preventive E/M and Acute Care Visit Codes on Same Date of Service**

B. Background

CareSource will reimburse participating providers for medically necessary and preventive screening tests as required by federal statute through criteria based on recommendations from the U.S. Preventive Services Task Force (USPSTF).

C. Definitions

- **Preventive Services** – Exams and screenings that check for health problems with the intention to prevent any problem discovered from worsening and may include, but are not limited to, physical checkups, hearing, vision, and dental checks, nutritional screenings, mental health screenings, developmental screenings, and vaccinations/immunizations. Regularly scheduled visits to a primary care provider for preventive services are encouraged at every age but are especially important for children under the age of 18 years.

D. Policy

- I. CareSource will reimburse the preventive service code at 100%. The acute care visit service codes will not be reimbursed unless billed with the appropriate modifier to identify separately identifiable services that were rendered by the same physician on the same date of service. Then the reimbursement will be a 50% reduction of the allowance.
  - A. Preventive Health Service Codes
    1. 99381-99387
    2. 99391-99397
  - B. Acute Care Visit Codes
    1. 99202-99205
    2. 99212-99215
- II. When any of the following preventive health service codes are billed on the same date of service as an Other E/M, CareSource will reimburse only the preventive service code at 100%. The Other E/M visit service codes will not be reimbursed that were rendered by the same physician on the same date of service.
  - A. Preventive Health Service Codes
    1. 99381-99387
    2. 99391-99397
  - B. Other E/M Codes
    1. 99211
    2. 99242-99245
    3. 99252-99255
- III. CareSource reserves the right to request documentation to support billing both services for all claims received. The provider may need to indicate that in the process of performing a preventive/wellness health service, an abnormality was encountered, or a new or existing problem was addressed, and the problem or

abnormal finding was significant enough to require additional work to perform the key components of a problem-focused (Acute Care) E/M service. The documentation must support the following:

- A. A separately identifiable service significant enough to require additional work to perform the key components of a problem-focused (Acute Care) E/M service.
- B. The Acute Care service may be billed based on Time or Medical Decision Making (MDM).
  - 1. If billed based on time, documentation must reflect start/stop or total time spent. If time is used for selection, then the time spent on the preventive service cannot be counted toward the time of the work of the problem assessment because time spent cannot be counted twice. Please see the American Medical Association (AMA) Guidelines for Selecting Level of Service Based on Time.
  - 2. If billed based on MDM, documentation must support the level of service based on AMA Medical Decision-Making Guidelines.
  - 3. A medically appropriate history and physical exam, when performed.

**E. Conditions of Coverage**

For the purposes of this policy, “physician” and “provider” are defined as a physician or other health care provider of the same group reporting the same federal tax identification number.

Reimbursement will be established based upon a review of the actual services provided to a member and will be determined when the claim is received for processing. Health care providers and office staff are encouraged to use self-service channels to verify member eligibility. Reimbursement is dependent on, but not limited to, submitting Centers for Medicare and Medicaid Services (CMS) approved HCPCS and CPT® codes along with appropriate modifiers. Please refer to the CMS fee schedule for appropriate codes.

**F. Related Policies/Rules**

Modifier 25 Reimbursement policy

**G. Review/Revision History**

DATE		ACTION
<b>Date Issued</b>	03/11/2026	LOBs moved from MP-PY-1388. Reduced E/M reimbursement. Approved at Committee.
<b>Date Revised</b>		
<b>Date Effective</b>	06/01/2026	
<b>Date Archived</b>		

**H. References**

- 1. Coverage of Preventive Health Services, 26 C.F.R. § 54.9815-2713 (2025).
- 2. *CPT® Evaluation and Management (E/M) Code and Guideline Changes*. American Medical Association; 2023. Accessed March 1, 2026. [www.ama-assn.org](http://www.ama-assn.org)

3. *Evaluation and Management Services*. Centers for Medicare and Medicaid Services; 2025. MLN006764. Accessed February 16, 2026. [www.cms.gov](http://www.cms.gov)