



## Administrative Policy Statement INDIANA MARKETPLACE PLANS

Policy Name		Policy Number	Date Effective
Lost, Stolen, Damaged, Vacation and School Supply of Medication		PAD-0095-IN-MPP	01-22-2022
Policy Type			
Medical	<b>ADMINISTRATIVE</b>	Pharmacy	Reimbursement

Administrative Policy Statements prepared by CSMG Co. and its affiliates (including CareSource) are derived from literature based on and supported by clinical guidelines, nationally recognized utilization and technology assessment guidelines, other medical management industry standards, and published MCO clinical policy guidelines. Medically necessary services include, but are not limited to, those health care services or supplies that are proper and necessary for the diagnosis or treatment of disease, illness, or injury and without which the patient can be expected to suffer prolonged, increased or new morbidity, impairment of function, dysfunction of a body organ or part, or significant pain and discomfort. These services meet the standards of good medical practice in the local area, are the lowest cost alternative, and are not provided mainly for the convenience of the member or provider. Medically necessary services also include those services defined in any Evidence of Coverage documents, Medical Policy Statements, Provider Manuals, Member Handbooks, and/or other policies and procedures.

Administrative Policy Statements prepared by CSMG Co. and its affiliates (including CareSource) do not ensure an authorization or payment of services. Please refer to the plan contract (often referred to as the Evidence of Coverage) for the service(s) referenced in the Administrative Policy Statement. If there is a conflict between the Administrative Policy Statement and the plan contract (i.e., Evidence of Coverage), then the plan contract (i.e., Evidence of Coverage) will be the controlling document used to make the determination.

### Table of Contents

Administrative Policy Statement.....	1
A. Subject.....	2
B. Background.....	2
C. Definitions.....	2
D. Policy.....	2
E. Conditions of Coverage.....	2
F. Related Policies/Rules.....	3
G. Review/Revision History.....	3
H. References.....	3



### A. Subject

Early refills override requests due to reports of additional medication needed beyond initial dispensing.

### B. Background

This policy serves as guidance for CareSource operations team member processing of member and pharmacy requests for an override for an early refill resulting from:

- Lost medication
- Stolen medication
- Damage
- Vacation
- Separate supply for school or daycare

### C. Definitions

- I. Early Refill - Additional medication that is requested following an earlier-dispensed medication request but sooner than allowed by the member's coverage benefits.
- II. Override – Authorization for early refill

### D. Policy

I. CareSource will provide a one-time early refill override, per medication and strength per rolling year for members presenting with these situations: (a) Lost medication (b) Stolen medication (c) Damage (d) Vacation.

II. The Pharmacy Clinical Team will review all additional early refill override requests if claims history shows that one early refill has already been authorized in the previous 12 months.

III. Children needing additional medication supply for school or daycare will be permitted more than one early fill per medication for medications such as inhalers and epinephrine injectors if needed.

IV. This policy encompasses all Medicaid covered medications and products including controlled substances, when accompanied by a prior authorization request form.

### E. Conditions of Coverage

- I. Early refill requests pertaining to damaged or lost medication shall not be covered for damage or loss that occurred to the medication while in transit from the dispensing pharmacy. For these situations, it becomes the dispensing pharmacy's responsibility to provide the replacement.



F. Related Policies/Rules

G. Review/Revision History

	DATES	ACTION
Date Issued		
Date Revised		
Date Effective	01-22-2022	
Date Archived		

H. References

The Administrative Policy Statement detailed above has received due consideration as defined in the Administrative Policy Statement Policy and is approved.