



Qualified Health Plans offered in North Carolina by CareSource North Carolina Co., d/b/a CareSource

MEDICAL POLICY STATEMENT North Carolina Marketplace	
Policy Name & Number	Date Effective
Temporomandibular Joint Disorder or Dysfunction (TMJD/TMD) Craniomandibular Jaw Disorder/Non-Surgical Treatment-NC MP-MM-1419	03/01/2025-11/30/2025
Policy Type	
MEDICAL	

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Medical Policy Statements prepared by CareSource and its affiliates do not ensure an authorization or payment of services. Please refer to the plan contract (often referred to as the Evidence of Coverage) for the service(s) referenced in the Medical Policy Statement. If there is a conflict between the Medical Policy Statement and the plan contract (i.e., Evidence of Coverage), then the plan contract (i.e., Evidence of Coverage) will be the controlling document used to make the determination. According to the rules of Mental Health Parity Addiction Equity Act (MHPAEA), coverage for the diagnosis and treatment of a behavioral health disorder will not be subject to any limitations that are less favorable than the limitations that apply to medical conditions as covered under this policy.

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A. Subject

Temporomandibular Joint Disorder or Dysfunction (TMJD/TMD) Craniomandibular Jaw Disorder/Non-Surgical Treatment

B. Background

Temporomandibular joint dysfunction (TMJD) or temporomandibular joint disorder (TMD) is a heterogeneous group of musculoskeletal and neuromuscular conditions involving the temporomandibular joint complex, surrounding musculature and osseous components. Although the precise etiology of TMJD is unclear, it is believed to be multifactorial. TMJD disorders are often divided into 2 main categories: articular disorders and masticatory muscle disorders. These disorders are believed to be the result of either macro or micro trauma affecting the joint and/or the associated facial musculature.

The diagnosis of TMJD/TMD is largely based on a clinical examination and patient symptoms survey. Symptoms attributed to TMJD dysfunction are varied and may include clicking sounds in the jaw, headaches, closing or locking of the jaw due to muscle spasms, a displaced disc, tinnitus, bruxism and associated pain in the ears, neck, arm, or spine. Imaging of the temporomandibular joints and associated structures may be necessary to establish the presence or absence of pathology, establish prognosis, stage disease for appropriate treatment, and assess response to therapy.

Treatment options vary depending on symptoms. Options include nonsurgical or surgical treatment. There is evidence that supports most patients improve with a combination of noninvasive therapies, including patient education, self-care, cognitive behavior therapy, pharmacotherapy, physical therapy, and the use of occlusal devices. When symptoms are not resolved through non-invasive therapy, referral to an oral and maxillofacial surgeon is indicated. In a prospective controlled study, Hall et al. (2005) compared the outcomes of four surgical treatments (arthroscopy, condylotomy, discectomy, and disc repositioning) used for the treatment of TMJD and concluded all four procedures were followed by marked improvements. While these surgical treatments, as well as surgical procedures such as arthrocentesis, arthroplasty, meniscectomy, coronoidectomy, joint reconstruction procedures, and open treatment of TMJD, are covered, this policy discusses nonsurgical treatment guidelines.

Medically necessary services that could be performed by a physician (M.D. or D.O.) but are performed by a dentist are covered if performance of those services is within the scope of the dentist's license, according to state law. Therapy of TMJD/TMD varies considerably according to training, discipline, and experience of the clinician.

C. Definitions

- **Arthrocentesis** – Also known as joint aspiration is a minimally invasive surgical procedure performed to drain fluid from a joint capsule.
- **Arthrography** – A type of imaging used to evaluate and diagnose unexplained pain and joint conditions.
- **Arthroplasty** – Surgery to relieve pain and restore range of motion by realigning or reconstructing a joint.

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- **Arthroscopy** – A surgical procedure used to visualize, diagnose, and treat problems inside a joint.
- **Arthrotomy** – Surgical exploration of a joint, including inspection the cartilage, intra-articular structures, joint capsule, and ligaments.
- **Articular Disorder** – TMJ disorders, including ankylosis, congenital or developmental disorders, disc derangement disorders, fractures, inflammatory disorders, osteoarthritis, and joint dislocation.
- **Bruxism** – Clenching or grinding of the teeth.
- **Condyle** – The smooth surface area at the end of a bone forming part of a joint.
- **Condylotomy** – Incision or surgical division of a condyle.
- **Masticatory Muscle Disorder** – TMJ disorders, including myofascial pain, myofibrotic contracture, myospasm, and neoplasia.
- **Myofunctional therapy** – A type of physical therapy that focuses on the mouth and tongue muscles. It can help treat TMJ pain by focusing on the position of the tongue.
- **Physical Therapy** – Therapy as defined in this policy may include repetitive active or passive jaw exercises, thermal modalities (hot/cold packs), joint manipulation, vapor coolant spray, stretch technique, and electro-galvanic simulation.
- **Temporomandibular Joint Complex** – The joints connecting the mandible to the temporal bone at the side of the head.
- **Temporomandibular Joint (TMJ)** – The connecting hinge mechanism between the base of the skull (temporal bone) and the lower jaw (mandible).
- **Temporomandibular Joint Dysfunction (TMD or TMJD)** – Abnormal functioning of temporomandibular joint, also refers to symptoms arising in other areas secondary to the dysfunction.
- **Trismus** – Locking of the jaw due to muscle spasms.

D. Policy

I. Clinical Information Documentation Requirements

- A. CareSource considers non-surgical and surgical treatment of TMJD/TMD and craniomandibular disorders medically necessary when **ALL** of the following clinical documentation criteria are included:
 1. comprehensive clinical office notes identifying **ALL** of the following:
 - a. diagnosis of a well-defined physical and/or physiological abnormality (eg, congenital abnormality, functional or skeletal impairments) resulting in a medical condition that has required or will require TMJD/TMD treatment
 - b. notation that the documented physical and/or physiological abnormality has resulted in a functional deficit or impairment
 - c. notation that the functional deficit or impairment is recurrent or persistent in nature
 - d. notation regarding the degree to which the abnormality is causing impairment
 - e. documentation of prior medical and surgical treatment
 2. applicable TMJD radiological films and/or reports, such as AP radiograph, panoramic radiograph, CT scans and/or MRI
 3. completion and results of blood tests and laboratory studies as applicable if systemic illness is suspected

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4. completion and results of a psychological evaluation, if applicable
5. treating clinician's plan of care, including treatment objectives and expected outcome for the improvement of the functional deficit

II. Diagnostic Procedures

CareSource considers the following modalities medically necessary for diagnostic testing for TMJ/TMD:

- A. Examination, including physical and psychological evaluation (as applicable)
- B. Imaging that may include the following:
 1. radiologic examination (ie, plain films, x-ray series)
 2. ultrasound
 3. CT/MRI scan for presurgical exam based on CareSource's vendor management requirements, which prior authorization review by CareSource's imaging management vendor and are subject to vendor review criteria
 4. Laboratory studies and blood tests may be performed if systemic illness is suspected to be the cause of the temporomandibular disorder, which may require prior authorization review by CareSource's laboratory vendor and are subject to vendor review criteria.
 5. Joint arthrography may be considered when patient history and physical examination findings indicate joint trauma and/or suspected pathology and confirmation of the suspected structures involved is needed and cannot be made from standard imaging.

III. Non-surgical Treatment

CareSource considers appliance therapy, such as an occlusal orthotic device, physical therapy, masticatory muscle and temporomandibular joint injections, and trigger point injections, as medically necessary when significant clinical symptoms and signs are present, including **at least 2** or more of the following:

- A. extra-articular pain related to muscles of the head and neck region, such as earaches, headaches, masticatory, or cervical myalgias
- B. painful chewing (not dental pathology related)
- C. restricted range of motion, manifested by **1** of the following:
 1. interincisal opening of less than 35 mm (greatest distance between front upper teeth and lower front teeth when mouth is wide open)
 2. lateral excursive movement (side to side movement) of less than 35 mm
 3. protrusive excursive movement (front to back motion) of less than 4 mm
 4. deviation on opening of greater than 5 mm; AND symptoms are not resolved by conservative treatment, such as removal of precipitating activities (ie, gum chewing, eating hard candies), pharmacological treatment (such as anti-inflammatory or analgesic medications), or change of textural diet change

Note: Physical therapy of necessary frequency and duration may be limited to a multiple modality benefit when more than 1 therapeutic treatment is rendered on the same date of service.

IV. Exclusions

CareSource considers the following experimental and investigational for diagnosis and treatment of TMJD/TMD and craniomandibular jaw disorder due to insufficient evidence of efficacy and, therefore, are not a covered benefit (not an all-inclusive list):

- A. standard dental radiographic procedures
- B. hydrotherapy (immersion therapy, whirlpool baths)
- C. iontophoresis
- D. orthodontic/bite adjustment services and orthodontic fixed appliances
- E. biofeedback

Note: It will be determined during the Plan's prior authorization process if the treatment of a TMJ disorder is considered medically necessary for the requested indication (and must be related to a specific medical condition).

E. State-Specific Information

NA

F. Conditions of Coverage

NA

G. Related Policies/Rules

NA

H. Review/Revision History

DATE		ACTION
Date Issued	01/18/2023	New policy
Date Revised	12/13/2023 12/04/2024	Updated references. Approved at Committee. Annual review. Updated references. Approved at Committee.
Date Effective	03/01/2025	
Date Archived	11/30/2025	This Policy is no longer active and has been archived. Please note that there could be other Policies that may have some of the same rules incorporated and CareSource reserves the right to follow CMS/State/NCCI guidelines without a formal documented Policy

I. References

- American Society of Temporomandibular Joint Surgeons. Guidelines for diagnosis and management of disorders involving the temporomandibular joint and related musculoskeletal structures. *Cranio*. 2016;21(1):68-76.
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- Gauer RL, Semidey MJ. Diagnosis and treatment of temporomandibular disorders. *Am Fam Physician*. 2015;91(6):378-386. Accessed December 2, 2024.
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The MEDICAL Policy Statement detailed above has received due consideration as defined in the MEDICAL Policy Statement Policy and is approved.

3. Schiffman E, Ohrbach R. Executive summary of the diagnostic criteria for temporomandibular disorders for clinical and research applications. *J Am Dent Assoc.* 2016;147(6):438-445. doi:10.1016/j.adaj.2016.01.007
4. *Science Policy: Temporomandibular Joint Disorders (TMD)*. American Association for Dental, Oral and Craniofacial Research; 2021. Accessed December 2, 2024. www.aadocr.org
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6. Temporomandibular Joint Arthroscopy: A-0492. MCG Health. 28th ed. Updated March 14, 2024. Accessed December 2, 2024. www.mcg.com
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This guideline contains custom content that has been modified from the standard care guidelines and has not been reviewed or approved by MCG Health, LLC.

Independent medical review –12/03/2021

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