



ADMINISTRATIVE POLICY STATEMENT

Ohio Medicaid

Policy Name & Number	Date Effective
Electronic Data Interchange and Transactions-OH MCD-AD-0086	01/01/2026
Policy Type	
ADMINISTRATIVE	

Administrative Policy Statement prepared by CareSource and its affiliates are derived from literature based on and supported by clinical guidelines, nationally recognized utilization and technology assessment guidelines, other medical management industry standards, and published MCO clinical policy guidelines. Medically necessary services include, but are not limited to, those health care services or supplies that are proper and necessary for the diagnosis or treatment of disease, illness, or injury and without which the patient can be expected to suffer prolonged, increased or new morbidity, impairment of function, dysfunction of a body organ or part, or significant pain and discomfort. These services meet the standards of good medical practice in the local area, are the lowest cost alternative, and are not provided mainly for the convenience of the member or provider. Medically necessary services also include those services defined in any Evidence of Coverage documents, Medical Policy Statements, Provider Manuals, Member Handbooks, and/or other policies and procedures.

Administrative Policy Statements prepared by CareSource and its affiliates do not ensure an authorization or payment of services. Please refer to the plan contract (often referred to as the Evidence of Coverage) for the service(s) referenced in the Administrative Policy Statement. If there is a conflict between the Administrative Policy Statement and the plan contract (i.e., Evidence of Coverage), then the plan contract (i.e., Evidence of Coverage) will be the controlling document used to make the determination.

According to the rules of Mental Health Parity Addiction Equity Act (MHPAEA), coverage for the diagnosis and treatment of a behavioral health disorder will not be subject to any limitations that are less favorable than the limitations that apply to medical conditions as covered under this policy.

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A. Subject

Electronic Data Interchange and Transactions

B. Background

This policy applies to providers who want to directly connect with CareSource for electronic filing of EDI based transactions. CareSource only enables specific Clearinghouses/Trading partners with the accessibility to conduct X12 Standard transaction to ensure operational efficiency.

C. Definitions

- **Clearinghouses/Trading Partners** – Companies that function as intermediaries who forward claims information from healthcare providers to insurance payers.
- **Direct Connections** – Direct electronic claims submissions to CareSource without the use of a clearinghouse/trading partner.
- **Electronic Data Interchange (EDI)** – The computer-to-computer exchange of business data.

D. Policy

- I. CareSource only allows direct connections for EDI transactions with contracted trading partners/clearinghouses, states and the Centers for Medicare and Medicaid Services (CMS).
- II. CareSource will not contract or approve direct connections with providers (eg, hospitals, labs, offices, practitioners).

III. Trading Partners Transactions

A. Real time transactions

1. 270 – eligibility and benefits inquiry
2. 271 – response to eligibility and benefits inquiry
3. 276 – claim status inquiry
4. 277 – response to claim status inquiry

B. Batch transactions

1. 837 – claims
 - a. 837I – institutional claims
 - b. 837P – professional claims
 - c. 837D – dental claims
2. 278 – prior authorization

E. Conditions of Coverage

NA

F. Related Policies/Rules

NA

The ADMINISTRATIVE Policy Statement detailed above has received due consideration as defined in the ADMINISTRATIVE Policy Statement Policy and is approved.

G. Review/Revision History

DATES		ACTION
Date Issued	04/05/2018	
Date Revised	02/19/2020	Annual update completed. No changes
	01/19/2022	Annual review. No changes
	10/12/2022	Annual review. No changes
	02/14/2024	Annual review. Updated background, definitions, and Section D for greater clarity. Updated references. Approved at Committee.
	09/10/2025	Periodic review. Title changed from Trading Partners for greater clarification of the policy content. Updated Sections B, C, and D.I. Added D.III. Updated references. Approved at Committee.
Date Effective	01/01/2026	
Date Archived		

H. References

1. Definitions, 45 C.F.R. § 160.103 (2025).
2. Medicare HIPAA Eligibility Transaction System (HETS) Trading Partner Agreement (TPA). Centers for Medicare & Medicaid Services. Accessed August 20, 2025. www.cms.gov
3. *Medicare Fee-for-Service Companion Guides*. Centers for Medicare & Medicaid Services; 2025. Accessed August 20, 2025. www.cms.gov
4. Ohio Department of Medicaid. Trading Partners. Accessed August 20, 2025. www.medicaid.ohio.gov

ODM Approved 09/16/2025

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