

BENEFITS AT-A-GLANCE

CareSource Dual Advantage™ (HMO D-SNP)



At CareSource, we care about you. We know that there is more to health and well-being than just great health care. That's why CareSource offers benefits and services that go beyond basic care. This guide lists the benefits you have as a CareSource member. Use it to put your benefits to work for you!

To learn more about how to use your benefits, please refer to your Evidence of Coverage, go to **CareSource.com/Medicare**, or call Member Services. We're here to help.

BENEFITS

Health Care Visits

Chiropractor
Community Behavioral Health Centers (CBHCs)
Convenience Care Clinics inside of stores like CVS®, Kroger® and Walmart®
Emergency Room (ER)
Federally Qualified Health Center (FQHC) and Rural Health Clinic (RHC)
Hospital (Inpatient* and Outpatient)
Primary Care Providers (PCPs) like doctors, OB/GYNs, Physician Assistants and Nurse Practitioners
Skilled Nursing Facility* (SNF) up to 100 days
Specialists (e.g., Podiatrist, Neurologist and Oncologist)
Urgent Care
Virtual doctor visit over the phone or online including Teladoc®

Dental

Dental Exams and Cleanings (one every six months)

Dental Labs and Tests (one per year)
Dental X-Rays (one per year)
Dentures
Emergency Dental
Fluoride Treatment (one per year)
Gum Care (Periodontics)
Root Canals
Space Maintainers
Surgeries and Procedures (e.g., Extractions, Fillings and Crowns)

Diagnostics

Blood Work/Lab Testing
Scans (e.g., CT, MRI and PET)*
X-Rays

Health Condition Management

Chemotherapy and Radiation*
Diabetes Screening (Kidney Screening) ✓
Diabetes Self-Management Training
Diabetic Services and Supplies*

Dialysis
Kidney Disease Services and Supplies*
Medical Nutrition Therapy (For diabetes, kidney or other condition)
Pulmonary (lung) Rehabilitation Services*

Hearing

Hearing Aid Evaluation and Fitting
Hearing Aid (one per ear per year)
Routine and Diagnostic Tests

Heart

Abdominal Aortic Aneurysm Screening
Cardiac Rehabilitation Services*
Heart Disease Risk Reduction Visit (Therapy for Cardiovascular Disease)
Heart Disease Testing
Electrocardiogram (ECG/EKG)

Home Health Care*

Durable Medical Equipment (DME – See Medical Supplies)
Home Infusion Therapy
Home Nursing Services (e.g., Skilled Nursing, Private Duty, Certified Nurse Aid and Social Worker)
Physical, Occupational and Speech therapy

Behavioral Health

All Inpatient Services*
Electroconvulsive Therapy (ECT)
Family Psychotherapy
Group Therapy
Individual Psychotherapy
Medication Assisted Treatment (MAT)
Opioid Treatment Program Services (OTP)
Pharmacological Management
Psychiatric Diagnostic Evaluation
Psychological Testing

Medical Supplies

Durable Medical Equipment (DME) and Related Supplies* (e.g., Oxygen Tank, Wheelchair/Walkers, Wound Care and CPAP Machine)

Prosthetic Devices and Related Supplies*

Pharmacy and Medications**

Brand and Generic Prescription Drugs

Mail Order Drugs

Over-the-Counter (OTC) card/allowance

Preventive and Early Detection Care/Screenings

Annual Wellness Visit (Physical Exam) ✓

Blood Pressure Screening

Breast Cancer Screening (Mammogram) ✓

Cervical and Vaginal Cancer Screening (Pap smear)

Cholesterol Screening

Colorectal Cancer Screening ✓

Diabetes Screening ✓

Disease Screening and Treatments (e.g., Hepatitis, HIV and STI/STD)

Glaucoma Screening

Immunizations (shots, flu vaccines) ✓

Lung Cancer Screening

Medicare Diabetes Prevention Program (MDPP)

Prostate Cancer Screening

“Welcome to Medicare” Visit

Transportation Services

Non-Emergency (60 one-way trips to any medically necessary health care appointments)

Emergency (Ambulance, air flights*, etc.)

Vision and Eye Care

Glasses or Contacts

Optometrist and Ophthalmologist Visits

Routine and Diagnostic Eye Exams

Other Care

Acupuncture

Allergy Testing and Treatment

Brain Health & Memory Benefit through BrainHQ®

Chiropractic Services

Hospice and Palliative (comfort) Care, including Short-Term Respite Care*

Long-Term Acute Care* (LTAC)

Mom’s Meals NourishCare (Two meals a day for 14 days after an inpatient hospitalization)

Obesity Screening and Therapy (Weight loss)

Occupational Therapy*

Pain Management*

Personal Emergency Response System (PERS)

Physical Therapy*

Podiatry (foot) Services

Smoking/Tobacco Cessation (Counseling to quit smoking/tobacco use)

Speech Therapy*

Supervised Exercise Therapy (SET)

Surgeries* (e.g., General, Bariatric, Reconstructive and Transplant)

TMJ treatment (Jaw pain or problems with jaw movement)

Additional Programs, Services and Rewards

Care Management

CareSource24® — 24 Hour Nurse Advice Line

Disease Management

Fifth Third Express Banking®

Health and Wellness Education Programs

Medication Therapy Management

My CareSource Rewards Program® ✓

MyHealth Online Tool

myStrengthSM Online Mental Health Tool

Silver&Fit® Fitness Program

* Prior authorization required.

** Prior Authorization required for some medications. Please refer to your plan’s Formulary.

✓ Healthy activities you can complete and earn rewards through My CareSource Rewards Program. The My CareSource Rewards Program is subject to change. Additional details about eligible plan states are available on the CareSource member portal. — OH, IN and KY members only

CareSource complies with applicable state and federal civil rights laws and does not discriminate on the basis of age, gender, gender identity, color, race, disability, national origin, marital status, sexual preference, religious affiliation, health status, or public assistance status.

Si usted o alguien a quien ayuda tienen preguntas sobre CareSource, tiene derecho a

recibir esta información y ayuda en su propio idioma sin costo. Para hablar con un intérprete, Por favor, llame al número de Servicios para Afiliados que figura en su tarjeta de identificación.

如果您或者您在帮助的人对 CareSource 存有疑问，您有权免费获得以您的语言提供的帮助和信息。如果您需要与一位翻译交谈，请拨打您的会员 ID 卡上的会员服务电话号码。

CareSource is an HMO with a Medicare contract. Enrollment in CareSource depends on contract renewal.

This information is not a complete description of benefits. Please contact Member Services for assistance at **1-833-230-2020** (TTY: **711**). Our hours are 8 a.m. to 8 p.m. Monday through Friday, and from October 1 to March 31 we are open the same hours, seven days a week.

All covered services outlined in this document are subject to the conditions, exclusions, limitations, terms, and rules of the Evidence of Coverage (EOC), which is the controlling document, including any rider/enhancements or amendments. For more detailed information about your covered services, please refer to the EOC at: **CareSource.com/Medicare**.

