

BENEFITS AT-A-GLANCE

CareSource Dual Advantage™ (HMO D-SNP)



At CareSource, we care about you. We know that there is more to health and well-being than just great health care. That's why CareSource offers benefits and services that go beyond basic care. This guide lists the benefits you have as a CareSource member. Use it to put your benefits to work for you!

To learn more about how to use your benefits, please refer to your Evidence of Coverage, go to [CareSource.com/Medicare](https://www.caresource.com/Medicare) or call Member Services. We're here to help.

KEY

* Prior authorization required.

** Prior Authorization required for some medications. Please refer to your plan's Formulary.

† The benefits mentioned are a part of special supplemental program for the chronically ill. Not all members qualify. Refer to your Evidence of Coverage for more information.

√ Healthy activities you can complete and earn rewards through My CareSource Rewards Program. The program is subject to change. Additional details about eligible plan states are available on the CareSource member portal. – *OH and IN members only*

BENEFITS

Health Care Visits

Chiropractor

Community Behavioral Health Centers (CBHCs)

Convenience Care Clinics inside of stores like CVS®, Kroger® and Walmart®

Emergency Room (ER)

Federally Qualified Health Center (FQHC) and Rural Health Clinic (RHC)

Hospital (Inpatient and Outpatient)*

Primary Care Providers (PCPs) like doctors, OB/GYNs, Physician Assistants and Nurse Practitioners

Skilled Nursing Facility* (SNF) up to 100 days

Specialists (e.g., Podiatrist, Neurologist and Oncologist)

Urgent Care

Virtual doctor visit over the phone or online including Teladoc®

Dental

Dental Exams and Cleanings (one every six months)

Dental Labs and Tests (one per year)

Dental X-Rays (one per year)

Dentures

Implants and Mouth Guards

Emergency Dental

Fluoride Treatment (once every six months)

Gum Care (Periodontics)

Root Canals

Space Maintainers

Surgeries and Procedures (e.g., Extractions, Fillings and Crowns)

Diagnostics

Blood Work/Lab Testing*

Scans (e.g., CT, MRI and PET)*

X-Rays*

Health Condition Management

Chemotherapy and Radiation*

Diabetes Screening (Kidney Screening) √

Diabetes Self-Management Training

Diabetic Services and Supplies*

Dialysis

Kidney Disease Services and Supplies*

Medical Nutrition Therapy (For diabetes, kidney or other condition)

Pulmonary (lung) Rehabilitation Services*

Hearing

Hearing Aid Evaluation and Fitting

Hearing Aid

- IN/GA: one per ear per year
- OH: one per ear every two years

Routine and Diagnostic Tests

Heart

Abdominal Aortic Aneurysm Screening

Cardiac Rehabilitation Services*

Heart Disease Risk Reduction Visit (Therapy for Cardiovascular Disease)

Heart Disease Testing

Electrocardiogram (ECG/EKG)

Home Health Care*

Durable Medical Equipment (DME – See Medical Supplies)

Home Infusion Therapy

Home Nursing Services (e.g., Skilled Nursing, Private Duty, Certified Nurse Aid and Social Worker)

Physical, Occupational and Speech therapy

Behavioral Health

All Inpatient Services*

Electroconvulsive Therapy (ECT)

Family, Group and Individual Counseling

Medication Assisted Treatment (MAT)

Opioid Treatment Program Services (OTP)

Pharmacological (Medication) Management

Psychiatric Diagnostic Evaluation

Psychological Testing

Medical Supplies

Durable Medical Equipment (DME) and Related Supplies* (e.g., Oxygen Tank, Wheelchair/Walkers, Wound Care and CPAP Machine)

Prosthetic Devices and Related Supplies*

Pharmacy and Medications**

Brand and Generic Prescription Drugs

Mail Order Drugs

Over-the-Counter (OTC) drug allowance

Preventive and Early Detection Care/ Screenings

Alcohol Misuse Screening and Counseling
Annual Wellness Visit (Physical Exam) ✓
Bone Mass Measurements
Blood Pressure Screening
Breast Cancer Screening (Mammogram) ✓
Cardiovascular Disease Screening Tasks
Cervical and Vaginal Cancer Screening (Pap smear)
Cholesterol Screening
Colorectal Cancer Screening ✓
Counseling to Prevent Tobacco Use
Depression Screening
Diabetes Screening ✓
Disease Screening and Treatments (e.g., Hepatitis, HIV and STI/STD)
Glaucoma Screening
Immunizations (e.g., shots, flu vaccines ✓)
Lung Cancer Screening
Medicare Diabetes Prevention Program (MDPP)
Prolonged Preventive Services
Prostate Cancer Screening
Screening Pelvic Exams
Ultrasound AAA Screening
“Welcome to Medicare” Visit

Transportation Services

Non-Emergency
- IN/GA: 60-one-way trips
- OH: Unlimited trips to any health related appointments.
Emergency (e.g., ambulance, air flights*, etc.)

Vision and Eye Care Services, and Rewards

Glasses or Contacts
Optometrist and Ophthalmologist Visits
Routine and Diagnostic Eye Exams

Other Care

Acupuncture
Allergy Testing and Treatment
Brain Health & Memory Benefit through BrainHQ®
Chiropractic Services
Flex Allowance for Dental, Vision and Hearing Services and Accessories (OH/GA only)
Healthy Food Allowance (OH only) †
Hospice and Palliative (comfort) Care, including Short-Term Respite Care*
Long-Term Acute Care* (LTAC)
Mom’s Meals after an observation or acute inpatient hospitalization
- IN/GA: Two meals a day for 14 days
- OH: Two meals a day for 25 days

Obesity Screening and Therapy (Weight loss)
Occupational Therapy*
Pain Management*
PapaPals® Companionship and Daily Support (OH only) †
Personal Emergency Response System (PERS)
Physical Therapy*
Podiatry (foot) Services
Smoking/Tobacco Cessation (Counseling to quit smoking/tobacco use)
Speech Therapy*
Supervised Exercise Therapy (SET)
Surgeries* (e.g., General, Bariatric, Reconstructive and Transplant)
TMJ treatment (Jaw pain or problems with jaw movement)
Additional Programs, Services and Rewards
Care Management
CareSource24® — 24 Hour Nurse Advice Line
Disease Management
Fifth Third Express Banking®
Health and Wellness Education Programs
Medication Therapy Management
My CareSource Rewards Program® (OH/IN only) ✓
MyHealth Online Tool
myStrengthSM Online Mental Health Tool
Silver&Fit® Fitness Program

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This information is not a complete description of benefits. Please contact Member Services for assistance at **1-833-230-2020** (TTY: 711). Our hours are 8 a.m. to 8 p.m. Monday through Friday, and from October 1 to March 31 we are open the same hours, seven days a week.

All covered services outlined in this document are subject to the conditions, exclusions, limitations, terms, and rules of the Evidence of Coverage (EOC), which is the controlling document. For more detailed information about your covered services, please refer to the EOC at: [CareSource.com/Medicare](https://www.caresource.com/Medicare).

CareSource complies with applicable state and federal civil rights laws and does not discriminate on the basis of age, gender, gender identity, color, race, disability, national origin, marital status, sexual preference, religious affiliation, health status, or public assistance status.

Si usted o alguien a quien ayuda tienen preguntas sobre CareSource, tiene derecho a recibir esta información y ayuda en su propio idioma sin costo. Para hablar con un intérprete, Por favor, llame al número de Servicios para Afiliados que figura en su tarjeta de identificación.

如果您或者您在帮助的人对 CareSource 存有疑问，您有权 免费获得以您的语言提供的帮助和信息。如果您需要与一位翻译交谈，请拨打您的会员 ID 卡上的会员服务电话号码。

CareSource is an HMO with a Medicare contract. Enrollment in CareSource depends on contract renewal.