



NETWORK Notification

Notice Date: January 29, 2025
To: Michigan Marketplace Providers
From: HAP CareSource
Subject: New Billing Payer Information
Effective Date: January 1, 2025

Summary

As a new Marketplace plan, we want to remind providers/billers of important details.

Providers have three options to submit claims.

1. **Electronic Data Interchange:** Availity is our dedicated clearinghouse partner. Availity, or any clearinghouse or billing entity that is an established trading partner with Availity, can be used. Availity enables trading partners to submit X12 compliant 837 professional and institutional files through Payer ID: **MICS1**.
2. **Provider Portal:** Claims and additional supporting documentation may be submitted online through our secure [HAP CareSource provider portal](#). Claim submissions can be completed via direct entry or via image upload. After submitting a claim, providers can review processing status and payment information.
3. **Paper Claims:** Paper claims may be submitted to the following address:

HAP CareSource
Attn: Claims Department
P.O. Box 1186
Dayton, OH 45401-1186

Questions?

Please contact Provider Services at **1-833-230-2101**, available Monday through Friday from 8 a.m. to 6 p.m. Eastern Time (ET) with any questions.

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