

HAP CareSource BINGO

Member Frequently Asked Questions (FAQs)

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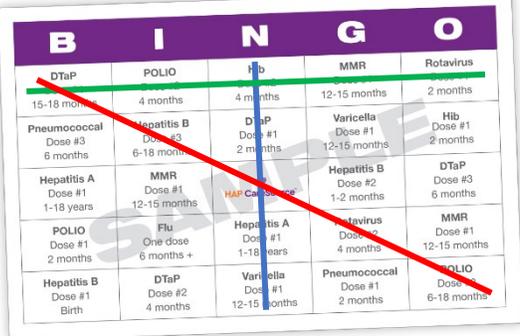
Where do I get a HAP CareSource BINGO card? You can get a copy of the HAP CareSource BINGO card one of the following ways:

1. Pick one up at any HAP CareSource Vaccine Event
2. Download a copy from [CareSource.com/rewards/BINGO](https://www.caresource.com/rewards/BINGO).
3. Call Member Services at **1-833-230-2053** (TTY: 711). Ask for one to be mailed to you.

How do I know if I have BINGO? BINGO can happen a few different ways. After your child receives their vaccines, you will check the box off.

You have hit BINGO if:

1. All the boxes in one row are all checked off. **(Outlined by the green line)**
2. All the boxes in one column are all checked off. **(Outlined by the blue line)**
3. The two diagonals (from corner to corner) boxes are all checked off. **(Outlined by the red line)**
4. The middle HAP CareSource box is a freebie and automatically checked off for everyone.



B	I	N	G	O
DTaP 15-18 months	POLIO 4 months	Hib 4 months	MMR 12-15 months	Rotavirus 2 months
Pneumococcal Dose #3 6 months	Hepatitis B Dose #3 6-18 months	DTaP Dose #1 2 months	Varicella Dose #1 12-15 months	Hib Dose #1 2 months
Hepatitis A Dose #1 1-18 years	MMR Dose #1 12-15 months	HAP CareSource	Hepatitis B Dose #2 1-2 months	DTaP Dose #3 6 months
POLIO Dose #1 2 months	Flu One dose 6 months +	Hepatitis A Dose #1 1-18 years	Rotavirus Dose #2 4 months	MMR Dose #1 12-15 months
Hepatitis B Dose #1 Birth	DTaP Dose #2 4 months	Varicella Dose #1 12-15 months	Pneumococcal Dose #1 2 months	POLIO Dose #2 6-18 months

What if I get BINGO on my card? Visit [CareSource.com/GotBingoMI](https://www.caresource.com/GotBingoMI) and fill out the form. HAP CareSource will check your child's vaccines. When we confirm that you have BINGO, you will be entered in the quarterly raffle. Make sure your email is up-to-date as we will contact you through email.

How often are the raffles? Raffles happen every three months (e.g., quarterly). Three winners will be picked randomly within 30 days after each quarter ends. Here are the quarter end dates:

- Quarter 1: March 31, 2025
- Quarter 2: June 30, 2025
- Quarter 3: September 30, 2025
- Quarter 4: December 31, 2025

NOTE: In order to be entered into the raffle, you must fill out the submission form and have HAP CareSource check your child's vaccines.

How do I know if I win? Three winners will be picked every three months. We'll contact them in 30 to 45 days after the quarter ends. If you didn't win, we will send an email letting you know.

How do I get my reward for winning the BINGO raffle? The \$100 will be loaded onto your HAP CareSource MyKids Rewards account. Visit [HealthyBenefitsPlus.com/HAPCareSourceMDC](https://www.healthybenefitsplus.com/HAPCareSourceMDC) to see your account.

Do I use one BINGO card for all my children? No, one BINGO card is used for each child.

Can I get BINGO more than once? Yes, your child can get BINGO more than once. This depends on their vaccine schedule. Each BINGO must be submitted separately. HAP CareSource will verify the vaccines.

I have a child who is 4 years old, can they play BINGO too? Yes! Members 6 years old and under can play BINGO.

Are there any other rewards my child can get for their doctor visits? Yes, your child is automatically enrolled in the HAP CareSource MyKids Rewards Program. They can earn additional rewards for completing healthy activities. This includes \$50 for well-child visits. To see a full list of activities, visit [CareSource.com/mi/plans/medicaid/benefits-services/rewards/](https://www.caresource.com/mi/plans/medicaid/benefits-services/rewards/).

Vaccine Safety

Are vaccines safe? YES! Vaccines are very safe. The United States (US) has a long-standing vaccine safety system. This system makes sure that vaccines are as safe as possible. Right now, the US has the safest vaccine supply in its history. Millions of children get vaccines safely every year. The most common side effects are very mild, like pain or swelling where the shot is given.

Why are vaccines important? Vaccines help prevent sicknesses that used to be very harmful or even deadly to babies, kids, and adults. Without vaccines, your child could get very sick and suffer from pain, long-term health issues, or even die from diseases like measles and whooping cough.

How do I know what vaccines my child has received? If you or your child has a vaccination record from a doctor, you can ask for it at their next well child visit. If you have an online medical record, like MyChart, you can log in and check your vaccination status.

Where can I get more information about vaccines? Visit www.michigan.gov/mdhhs/adult-child-serv/childrenfamilies/immunization to learn more.

Sources: CDC, Vaccines for Children. Aug 2024.

MI-MED-M-3513817

MDHHS Approved: 12/27/2024