

Get Rewarded for Healthy Activities

Your HAP CareSource
Rewards Programs



 **HAP CareSource™**



We know how vital it is for you to put you and your family's health first.

That's why we're here to help. HAP CareSource™ offers rewards programs to help you and your family get the preventive tests and services you need to stay healthy.

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Newborn through 21 years

HAP CareSource MyKids Rewards:

Your child may be able to earn rewards each year for doing health and wellness activities.



How Does It Work?

1. Once your child earns their first reward, a HAP CareSource MyKids Rewards card is mailed to the parent/guardian.
2. Rewards will be added to the HAP CareSource MyKids Rewards card each time your child completes an eligible activity. You may use your child's card at approved retailers to buy everyday items.



Shop at: Dollar General®, Kroger®, Walmart® and more!

Buy:

-  **Groceries**
fresh and frozen foods and pantry staples
-  **Baby care**
diapers, wipes and formula
-  **Personal care**
deodorant, shampoo and toothpaste
-  **Home goods**
clothing, shoes and school supplies
-  **And so much more!**

**Restrictions include alcohol, tobacco, firearms and explosives. Other restrictions may apply.*

See page 8 for a step-by-step guide of redeeming and using your child's reward.



If you're pregnant or just had a baby, you may be able to join our Mom and Baby Beginnings Program.

See page 21 for more details and how to join.

Earn Rewards

Rewards are earned once each year unless noted. Rewards expire one year after they are issued.

| Reward Activity | Frequency/Period (Within age ranges listed on the right) | Reward Amount | Population |
|-------------------------------|---|---------------|-------------------------|
| Well-baby visit 1 | 1x only | \$50 | Newborn to 14 months. |
| Well-baby visit 2 | 1x only | \$50 | Newborn to 14 months. |
| Well-baby visit 3 | 1x only | \$50 | Newborn to 14 months. |
| Well-baby visit 4 | 1x only | \$50 | Newborn to 14 months. |
| Well-baby visit 5 | 1x only | \$50 | Newborn to 14 months. |
| Well-baby visit 6 | 1x only | \$50 | Newborn to 14 months. |
| Well-child visit 1 | 1x only | \$50 | 15 months to 24 months. |
| Well-child visit 2 | 1x only | \$50 | 15 months to 24 months. |
| Well child & Adolescent visit | 1x/calendar year | \$100 | 3 through 21 years old. |
| Cervical cancer screening | 1x/calendar year | \$50 | Females. 21 years old. |



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| Childhood immunizations – Combo 3 (Dap, IPV, MMR, HIB, HEP B, VCV, PVC) | 1x only | \$50 | Newborn to 24 months. |
| Adolescent immunizations – Combo 2 (HPV, Meningococcal, Tdap) | 1x only | \$50 | 9 to 13 years old. |
| Chlamydia screening | 1x/calendar year | \$25 | Females. 16 through 21 years old. |
| Hepatitis C screening | 1x only | \$25 | 18 through 21 years old. |
| Hypertension Medication Adherence | 1x/calendar year | \$50 | 18 through 21 years old. |
| Lead screening | 1x only | \$25 | Newborn through 24 months. |
| Prenatal visit | 1x/per pregnancy | \$50 | Females 21 and younger. |
| Postpartum visit | 1x/per pregnancy | \$50 | Females 21 and younger. |
| Routine dental exam | 1x/calendar year | \$25 | 19 through 21 years old. |
| Sickle Cell Medication Adherence | 1x/calendar year | \$25 | Newborn through 21 years old. |

| | | | |
|-----------------------------|------------------|------|---|
| Hemoglobin A1C (HbA1C) test | 1x/calendar year | \$25 | 18 through 21 years old. Diabetic diagnosis required. |
| Diabetes - Kidney Screening | 1x/calendar year | \$25 | 18 through 21 years old. Diabetes diagnosis required. |
| Retinal eye exam | 1x/calendar year | \$25 | 18 through 21 years old. Diabetic diagnosis required. |

**If someone is no longer a HAP CareSource member, their access to the Rewards Portal will be deactivated and any unused Rewards may be no longer available. Rewards are subject to change. Rewards may vary by age, gender and health needs. Rewards expire 1 year from issuance.*

Frequently Asked Questions:

Do I need to enroll my child in the HAP CareSource MyKids Rewards Program Program?

No, your child is automatically enrolled in the HAP CareSource MyKids Rewards Program when they become a HAP CareSource member.

How long does it take to get the rewards?

Rewards are often issued within 60 days* of HAP CareSource receiving the claim(s) for an eligible healthy activity. If your child has not received the reward, call Member Services at **1-833-230-2053 (TTY: 711)**, 24 hours a day, seven days a week.

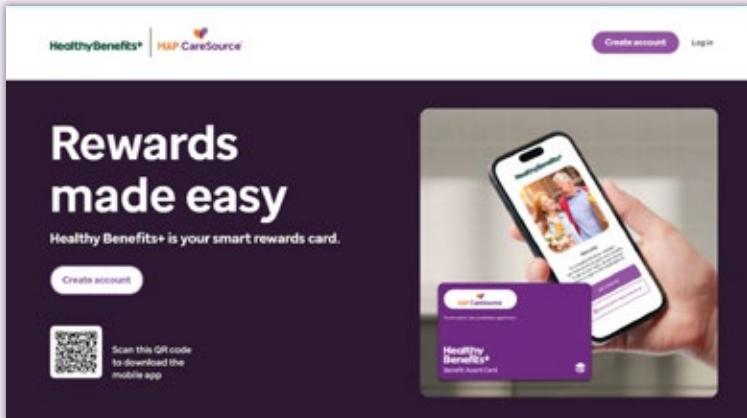
** Timing can differ based on when HAP CareSource receives the claim from your provider. Once the claim is paid, we will add the reward to your account.*



How to create a HAP CareSource MyKids Rewards account?



Website: Visit the website on the back of your card and click ***Create account***.



Use the app: Open the HealthyBenefits+ app and choose ***Get Started***.



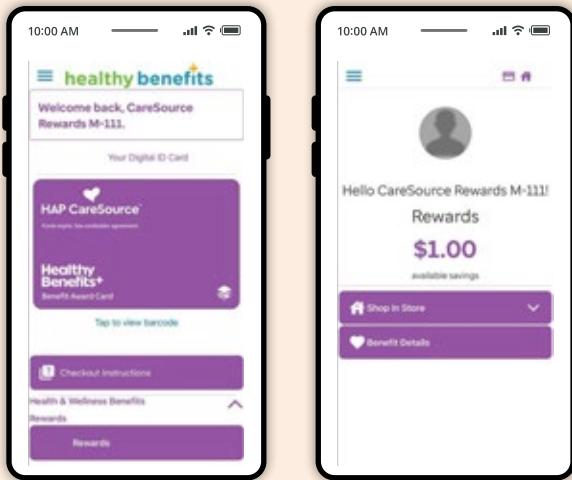
How to check your child's HAP CareSource MyKids Rewards balance?



Website: Log in to your child's account to see your balance, or click **About** in the top menu.



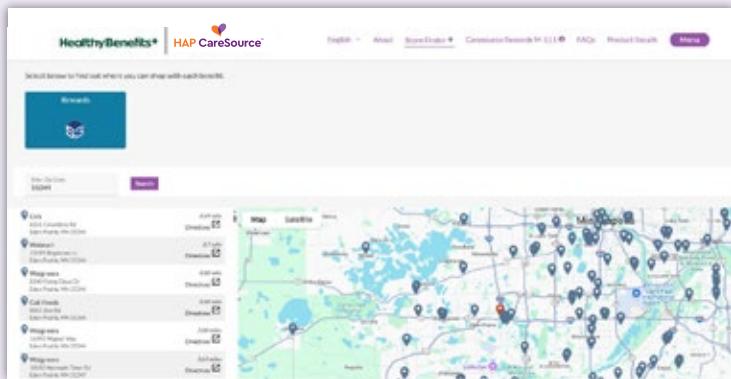
App: Under **Health & Wellness Benefits**, select your benefit. On the benefit page, you'll see your balance.



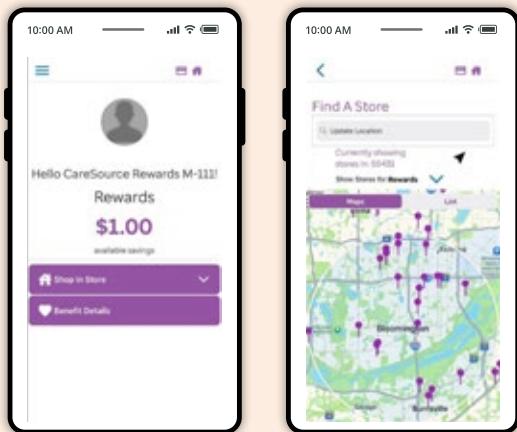
How to find where to shop with your child's HAP CareSource MyKids Rewards?



Website: Select **Store Finder** in the top menu. Enter your child's zip code to see nearby stores.

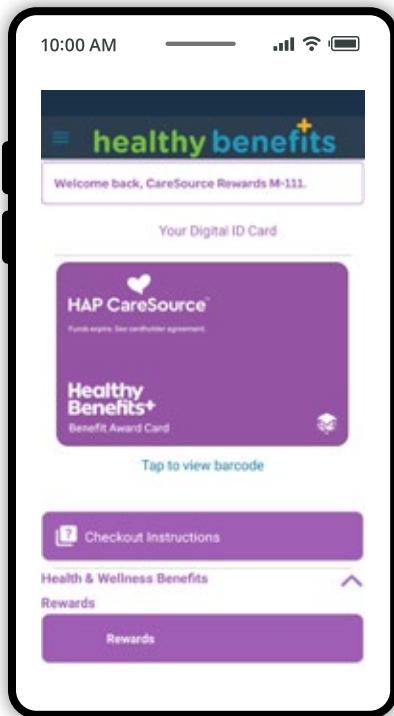


App: Under **Health & Wellness Benefits**, select your benefit. Choose **Shop In Store**, then tap **Find a Store**. Enter your child's zip code to see nearby stores.



How to pay using your child's HAP CareSource MyKids Rewards in-store with the Healthy Benefits+ app?

Under your child's card, select **Tap to view barcode**. Choose **Shop In-Store**. Scan your barcode to pay with your child's reward dollars.



22 Years and Older

HAP CareSource MyHealth Rewards:

Adults can earn rewards through HAP CareSource MyHealth rewards! You earn rewards by completing wellness visits and screenings.



How Does It Work?

1. Rewards are added to your MyHealth account each time you complete an eligible activity.
2. Login to **MyLife.CareSource.com** and redeem those rewards for electronic gift cards.

Shop at: TJ Maxx[®], Old Navy[®], Panera Bread[®], Walmart[®] and more.

Buy:

-  **Groceries**
fresh and frozen foods and pantry staples
-  **Personal care**
makeup, shampoo and deodorant
-  **Home goods**
clothing, cleaning products and shoes
-  **And so much more!**

**Restrictions include alcohol, tobacco, firearms and explosives. Other restrictions may apply.*



Earn Rewards

Rewards are earned once each year unless noted. Rewards earned in the current year expire mid-December of the next year.

| Reward Activity | Frequency/Period (Within age ranges listed on the right) | Reward Amount | Population |
|-------------------------------------|---|---------------|-----------------------------------|
| Breast cancer screening (mammogram) | 1x/calendar year | \$50 | Females. 40 through 74 years old. |
| Cervical cancer screening | 1x/calendar year | \$50 | Females. 22 through 62 years old. |
| Chlamydia screening | 1x/calendar year | \$25 | Females. 22 through 24 years old. |
| Health Risk Screening | 1x/calendar year | \$25 | All adults 22 years and older. |
| Hepatitis C screening | 1x only | \$25 | 22 through 25 years old. |
| Hypertension Medication Adherence | 1x/calendar year | \$50 | All adults 22 years and older. |
| Routine dental exam | 1x/calendar year | \$25 | All adults 22 years and older. |
| Routine physical exam | 1x/calendar year | \$50 | All adults 22 years and older. |



| | | | |
|-----------------------------|------------------|-------------------|---|
| Prenatal visit | 1x/per pregnancy | \$50 | Females 22 years and older. |
| Postpartum visit | 1x/per pregnancy | \$50 | Females 22 years and older. |
| Diabetic Kidney Screening | 1x/calender year | \$25 | All adults 22 years and older. Diabetic diagnosis required. |
| Hemoglobin A1C (HbA1C) test | 1x/calender year | 1x/ calendar year | All adults 22 years and older. Diabetic diagnosis required. |
| Retinal eye exam | 1x/calender year | 1x/ calendar year | All adults 22 years and older. Diabetic diagnosis required. |

** Rewards are subject to change. Rewards may differ by age, gender and health needs. If you are no longer a HAP CareSource member, your access to the Rewards Portal will be deactivated and any unused rewards may be no longer available.*

Frequently Asked Questions:

Do I need to enroll in the HAP CareSource MyHealth Rewards Program?

No, you are automatically enrolled in the HAP CareSource MyHealth Rewards Program when you become a HAP CareSource member.

How long does it take to get the rewards?

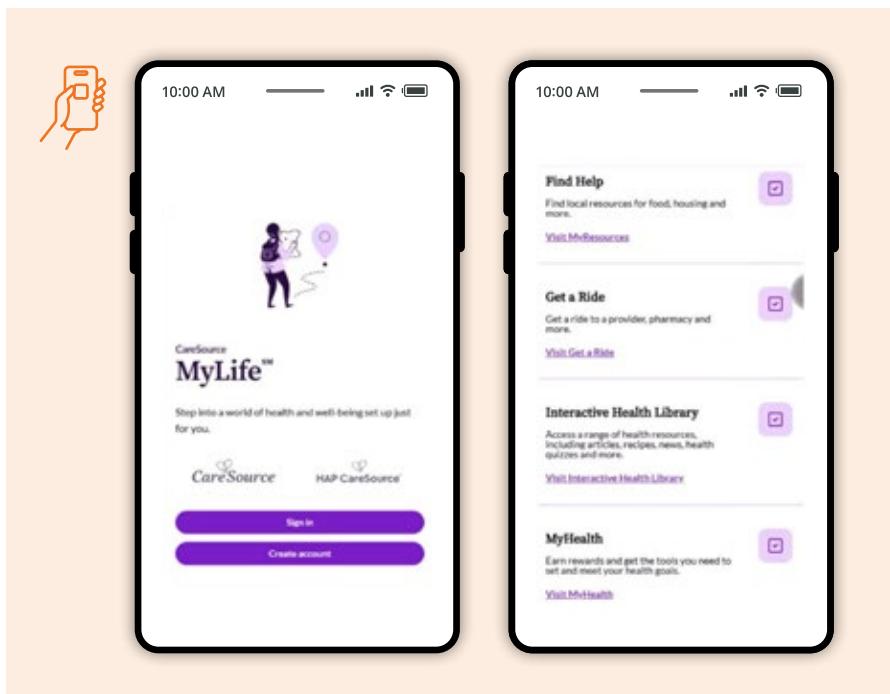
Rewards are often issued within 60 days* of HAP CareSource receiving the claim(s) for an eligible healthy activity. If you have not received the reward, call Member Services at **1-833-230-2053 (TTY: 711)**, 24 hours a day, seven days a week.

** Timing can differ based on when HAP CareSource receives the claim from your provider. Once the claim is paid, we will add the reward to your account.*

How do I set up or log into my HAP CareSource MyHealth Rewards account?

To view details about your rewards, you will use your CareSource MyLife account.

1. Go to **MyLife.CareSource.com**. If you haven't already set up an account, click **Create Account**. If you already have an account, click **Sign in**.
2. Once you are logged in, click **Get Help**. At the top right corner, click **Resources**. Then you will scroll and click on **MyHealth**. When you click on MyHealth, it will take you to the MyHealth pages. If you haven't used MyHealth before you will need to create an account.
3. Hover or click the home button. Click on **Rewards**. This is where you can view all the details about your current rewards!





CareSource

Home Health Programs Social Media More

Rewards Start Earning

My Actions >

Connect my activity device > Track my Healthy Habits > Enter my measurements > Set my Interests

Health Check - Health Assessment Program

Health Check is designed to help you focus on your personal health. Take the survey today to get ideas for those healthy changes you've always wanted to make!

[Take Me There!](#) [Remind Me](#)



CareSource

Home Health Programs Social Media More

Rewards Start Earning

My Actions >

Stats

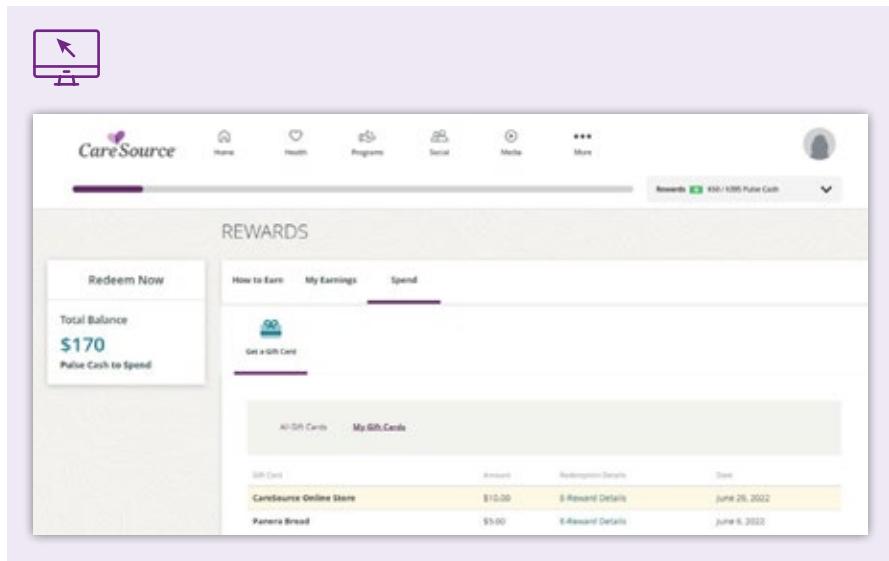
Healthy Habits

Rewards



How can I see how much I have earned in rewards?

Follow the directions to log into your HAP CareSource MyHealth rewards account. Hover or click on the **Home** button. Click on **Rewards**. Once you are on the Rewards page, click on **My Earnings**. You can see your total balance under **Redeem Now**.

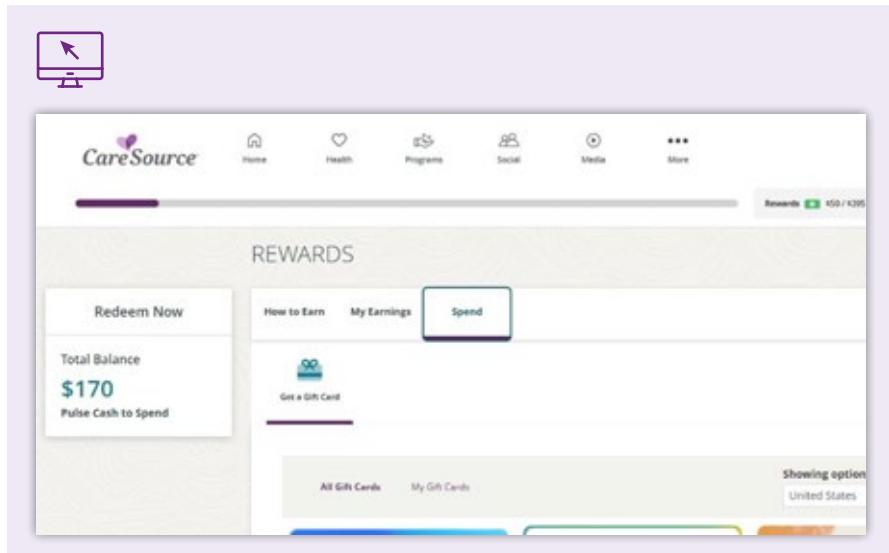


The screenshot shows the 'REWARDS' section of the HAP CareSource MyHealth website. At the top, there is a navigation bar with links for Home, Health, Programs, Social, More, and a Rewards section showing 110 / 1000 Pulse Cash. The main area is titled 'REWARDS' and has tabs for 'Redeem Now', 'How to Earn', 'My Earnings', and 'Spend'. The 'Spend' tab is selected, showing a 'Get a Gift Card' button. Below this, there are sections for 'All Gift Cards' and 'My Gift Cards'. The 'My Gift Cards' section lists two items: 'CareSource Online Store' with a balance of \$10.00 and 'Panera Bread' with a balance of \$5.00. Each item has a 'Reward Details' link and a 'Date' field showing 'June 26, 2022' and 'June 6, 2022' respectively.

| Gift Card | Amount | Reward Details | Date |
|-------------------------|---------|--------------------------------|---------------|
| CareSource Online Store | \$10.00 | Reward Details | June 26, 2022 |
| Panera Bread | \$5.00 | Reward Details | June 6, 2022 |

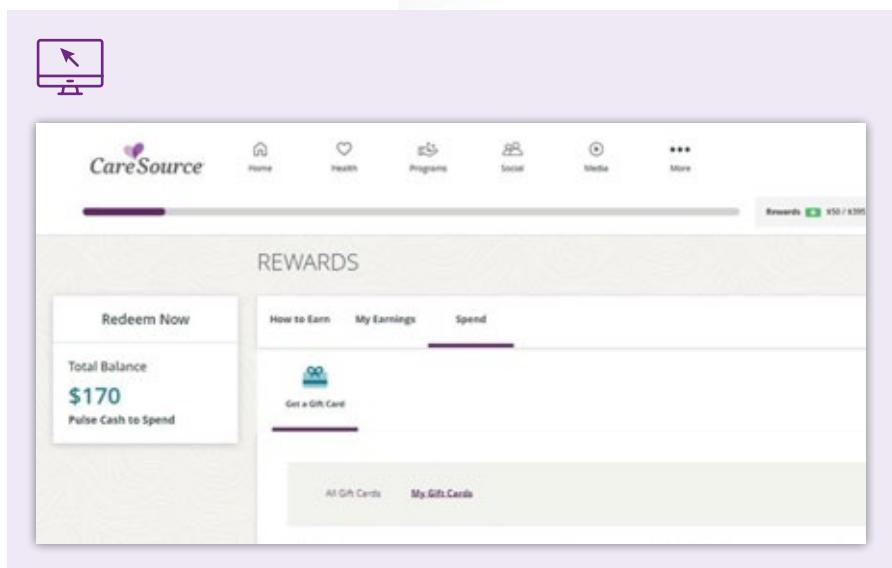
How do I spend my rewards?

1. Follow the directions to log into your HAP CareSource MyHealth rewards account.
2. Hover or click on the **Home** button. Click on **Rewards**. Once you are on the Rewards page, click on **Spend**.
3. In the Spend tab you will see two options – My Gift Cards or All Gift Cards. Click on **All Gift Cards**.
4. Choose the gift card and amount.
5. Once you redeem your gift card, it will show up under the **My Gift Cards** tab.



Where can I see all the gift cards I currently have?

Once you have chosen your gift card and amount, go to **My Gift Cards**. This is where you can see all your gift cards. Click **E-Reward Details** for the redemption details. You will use this code for in store and online purchases. You can pull the code up on your phone, take a screenshot or print and write down the code.



I earned a HAP CareSource MyHealth Reward but I can't find my gift card. What should I do?

You can find your gift card in your MyHealth account under the **Spend** tab. You will not get your gift card via email.

Mom and Baby Beginnings Program

Starting a family?

The Mom and Baby Beginnings Program offers support for moms and babies during and after pregnancy to promote good health. Join now and learn how you can receive a diaper bag, a stuffed bear with a heartbeat sound, and \$100 in bonus bucks for baby essentials. To enroll call **1-833-230-2034** or visit **CareSource.com/mi/members/education/pregnancy/medicaid/**.





Call Your PCP and Schedule Tests Today to Start Earning Your Rewards.

IMPORTANT: All tests and services must be completed between January 1 and December 31, to be eligible for the current years rewards.

Did you know we have **FREE** transportation services to get you to and from your visits?
Learn more at HAPCareSource.com.

Have a Question About Your HAP CareSource Reward Programs?



Learn more about these rewards at CareSource.com/HAPRewards. You can also call Member Services **1-833-230-2053** (TTY: 711) to get started.