



NETWORK *Notification*

Notice Date: October 4, 2023
To: Michigan Medicaid Providers
From: CareSource
Subject: Webinar Dates for Working with HAP CareSource
Effective Date: October 1, 2023

Summary

On Oct. 1, 2023, HAP Empowered Medicaid plans officially became HAP CareSource plans. This change impacts members in Medicaid, MICHild, Healthy Michigan Plan, and Children's Special Healthcare Services plans. To assist you with this transition and in working with some of our changing processes, we are offering three dates for optional training. All three trainings will cover the same content. We will review provider-identified priority topics and have subject matter experts (SMEs) available to answer your questions.

How to Participate

Join us on one of the following dates and mark it on your calendar, along with the included links. When it's time for the meeting, follow the ***Click here to join the meeting*** link below.

October 19 from 7 – 8 a.m.

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 270 369 044 997

Passcode: GfThCX

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October 25 from 12 – 1 p.m.

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 285 715 347 680

Passcode: Gdajkh

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October 26 from 5 – 6 p.m.

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 266 441 991 569

Passcode: 4BY4mD

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Unable to Attend?

Not a problem! A recorded version of the presentation will be made available for those who are unable to attend one of the live sessions. To access the recorded version, visit the [Provider Training & Events](#) page and select the “Orientation” module. This module will be available after October 20.

Questions?

Contact HAP CareSource Provider Services at **1-833-230-2102**, Monday through Friday from 8 a.m. to 6 p.m. Eastern Time (ET).

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