



**Michigan Medicaid Home Health Care Agencies contracted with a Medicaid Health Plan (CHCP)
start using EVV today!**

Did you know...?

- As of September 2024, MDHHS policy requires managed care agency providers to report Electronic Visit Verification (EVV) for specific home health care services.
- MDHHS is currently in a temporary soft-launch period to allow agencies to train and adjust to EVV reporting with no penalty before claims and payment are impacted.
- Michigan is an open vendor model, meaning we allow agencies to use their own EVV system, or the state sponsored EVV solution through HHAeXchange (HHAX).
- Home Health Care agencies are responsible for training their employees, and caregivers, and managing their agency's provider portal.

Get Started Today!

- ✓ Complete the [HHAeXchange Provider Onboarding Form](#)
- ✓ Review system user training online at [HHAX Michigan Information Center](#)
- ✓ Review system user training online at [HHAX Michigan Information Center](#)

Resources

- For questions or help, visit the [HHAeXchange Michigan Information Center](#) website or call HHAX at 1-866-576-1179.
- To learn more about using your HHAX agency portal and learning EVV at your own pace, sign-up for the [HHAeXchange University \(LMS\)](#).
- Services that require EVV and other EVV policy can be found in Policy Bulletins [MMP 24-11](#) and [MMP 24-21](#).
- To stay up to date on EVV in Michigan, visit www.Michigan.gov/EVV.