



NETWORK Notification

Notice Date: October 1, 2025
To: HAP CareSource™ Providers
From: HAP CareSource
Subject: October 2025 Policy Updates
Effective Date: December 1, 2025

Summary

At HAP CareSource, we listen to our providers, and we streamline our business practices to make it easier for you to work with us. We have worked to create a predictable cycle for releasing administrative, medical, and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from HAP CareSource.

How to Use This Network Notification

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

Find Our Policies Online

To access all CareSource policies, visit **HAPCareSource.com** > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each revised policy has a previous version that can be referenced on the corresponding archived policy webpage.

Policies

Policy Name & Number	Policy Type	Plans	Effective Date	New or Revision Policy
Clinical Trial Coverage MM-1524	MEDICAL	HAP CARESOURCE	DECEMBER 1, 2025	REVISION
Electronic Data Interchange and Transactions AD-1388	ADMINISTRATIVE	HAP CARESOURCE	DECEMBER 1, 2025	REVISION
Overpayment Recovery PY-1440	REIMBURSEMENT	HAP CARESOURCE	DECEMBER 1, 2025	REVISION
Skin Substitutes MM-1538	MEDICAL	HAP CARESOURCE	DECEMBER 1, 2025	REVISION