



NETWORK Notification

Notice Date: November 1, 2025
To: HAP CareSource™ Providers
From: HAP CareSource
Subject: November 2025 Policy Updates
Effective Date: December 1, 2025 and January 1, 2026

Summary

At HAP CareSource, we listen to our providers, and we streamline our business practices to make it easier for you to work with us. We have worked to create a predictable cycle for releasing administrative, medical, and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from HAP CareSource.

How to Use This Network Notification

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

Find Our Policies Online

To access all CareSource policies, visit **HAPCareSource.com** > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each revised policy has a previous version that can be referenced on the corresponding archived policy webpage.

Policies

Policy Name & Number	Policy Type	Plans	Effective Date	New or Revision Policy
Medical Interventions for Gender Dysphoria MM-1548	MEDICAL	HAP CARESOURCE	DECEMBER 1, 2026	REVISION
Impacted Cerumen Removal AD-1386	ADMINISTRATIVE	HAP CARESOURCE	JANUARY 1, 2026	REVISION
Medical Necessity Determinations AD-1375	ADMINISTRATIVE	HAP CARESOURCE	JANUARY 1, 2026	REVISION
Pharmacogenomics-Gene Testing for Behavioral Health Conditions MM-1856	MEDICAL	HAP CARESOURCE	JANUARY 1, 2026	REVISION

Safety Beds MM-1549	MEDICAL	HAP CARESOURCE	JANUARY 1, 2026	REVISION
Three-Day Payment Window AD-1377	ADMINISTRATIVE	HAP CARESOURCE	JANUARY 1, 2026	REVISION

MI-MED-P-4702150