



NETWORK Notification

Notice Date: January 8, 2026
To: HAP Caresource Providers
From: HAP CareSource
Subject: National Drug Code Billing Reminder

Summary

HAP CareSource would like to remind providers of correct coding when submitting claims for reimbursement. Pharmaceuticals requiring a National Drug Code (NDC) on the claims must use 11 digits on the claim.

Impact

The NDC must be configured as 11 digits, using what is referred to as a “5-4-2” format. If the product label displays a NDC with fewer than 11 digits, one or more leading zero(s) must be added at the beginning of the appropriate segment to achieve the appropriate 5-4-2 format. Hyphens and spaces are omitted when submitting the NDC on a claim. For example, if a package displays a NDC as 12345-1234-1, a zero must be added to the beginning of the third segment to create a 11-digit NDC as follows: 12345123401.

Please also be sure to include the appropriate NDC unit-of-measure qualifier: F2 – International Unit; GR – Gram; ME – Milligram; ML – Milliliter; UN – Unit.

Questions?

Please contact Provider Services at the appropriate number below.

- HAP CareSource Medicaid: **1-833-230-2102**, Monday through Friday 7 a.m. to 6 p.m. ET
- HAP CareSource MI Coordinated Health: **1-833-230-2159**, Monday through Friday 8 a.m. to 6 p.m. ET

MI-Multi-P-3816211