

NETWORK Notification

Notice Date: December 1, 2025

To: HAP CareSource™ MI Health Link (Medicare-Medicaid Plan) and HAP

CareSource™ MI Coordinated Health (HMO D-SNP) Providers

From: HAP CareSource

Subject: Telehealth and Remote Patient Monitoring Update

Effective Date: October 1, 2025

Summary

Centers for Medicare and Medicaid (CMS) has issued changes related to Telehealth and Remote Patient Monitoring. The highlights are listed below. For full details, go to MLN901705 - Telehealth & Remote Patient Monitoring.

Impact

Coding and Claims changes due to post-COVID guidance from CMS.

What's Changed?

We extended some telehealth flexibilities through September 30, 2025, for:

- Originating site and using audio-only for non-behavioral and non-mental telehealth visits (page 4)
- Medicare providers who are eligible to provide telehealth services (page 4)
- Hospice care eligibility recertification (page 5)
- In-person visit requirements for behavioral and mental health services (page 5)
- Acute Hospital Care at Home Program (page 5)
- Non-behavioral and non-mental telehealth services provided at Federally Qualified Health Centers and Rural Health Clinics (page 5)

We removed CPT code 98016 from page 6 because it's considered a Communication Technology Based Service and isn't Medicare telehealth.

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