



Communicating with HAP CareSource



Phone Numbers	Medicaid	HAP CareSource™ MI Coordinated Health (HMO D-SNP)
Provider Services	1-833-230-2102	1-833-230-2159
Prior Authorizations	1-833-230-2102	1-833-230-2159
Claims Inquiries	1-833-230-2102	1-833-230-2159
Credentialing	1-833-230-2102	1-833-230-2159
Member Services	1-833-230-2053	1-833-230-2057
24-Hour Nurse Advice Line	1-833-687-7370	1-833-687-7360
Fraud, Waste, and Abuse	1-844-415-1272	1-844-415-1272
TTY for the Hearing Impaired	711	711
Care Management	1-844-217-1357	1-833-230-2159

Fax Numbers	Medicaid	HAP CareSource™ MI Coordinated Health (HMO D-SNP)
Fraud, Waste, and Abuse	800-418-0248	800-418-0248
Medical Prior Authorization	844-432-8931	844-633-0399
Pharmacy Prior Authorization	866-930-0019	877-251-5896
Specialty Pharmacy Prior Authorization	888-399-0271	833-812-0187
Provider Claims, Disputes, and Appeals	937-531-2398	937-531-2398

Web Links and Email Addresses

Website	CareSource.com/mi/providers/welcome
Provider Portal	ProviderPortal.CareSource.com/MI
Learning Management System	healthplanresources.com/learn
Care Management Referral	HAPCareSourceCMTeam@CareSource.com