HAP CareSource™

NETWORK *Notification*

Notice Date:	**October 23, 2026**
To:	**HAP CareSource Providers - HAP CareSource MI Coordinated Health (HMO D-SNP), HAP CareSource MI Medicaid, HAP CareSource MI Marketplace**
From:	**HAP CareSource**
Subject:	**Michigan Prior Authorization Submission Requirements**
Effective Date:	**January 1, 2027**

Summary

In accordance with The CMS Interoperability Rule and Prior Authorization Final Rule, the Interoperability & Electronic Submission Initiative is being implemented to support electronic prior authorization submissions. Effective January 1, 2027, HAP CareSource providers are expected to use the designated Provider Portal for prior authorization requests.

Portal Submission Required
Phone, fax, email and mail submissions will no longer be accepted unless HAP CareSource communicates an approved exception.

Actions For You

- ✓ Confirm Provider Portal access for applicable staff.
- ✓ Train staff on portal submission workflows.
- ✓ Update internal prior authorization procedures.
- ✓ Review portal job aids and FAQs.

Why This Change Matters

- Streamlines prior authorization submissions.
- Improves accuracy and reduces delays.
- Enhances security and compliance.
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Resources and Questions

Provider Portal: CareSource.com/providers/provider-portal

Provider Services: 1-833-230-2102 (HAP CareSource MI Medicaid) or
1-833-230-2159 (HAP CareSource™ MI Coordinated Health [HMO D-SNP]).

We are available Monday through Friday, 8 a.m. to 6 p.m., Eastern Time (ET).

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