# CARESOURCE AND DENTAQUEST

Meeting members where they are by providing easy access to quality dental care.

CareSource and DentaQuest have a robust, accessible network of quality providers across all coverage areas. Not only do members have a large selection of options to meet their dental care needs, but easy ways to find a provider where they are.

## Find a Doctor

To access the Find a Doctor tool, navigate to **findadoctor.caresource.com** and locate a provider in three simple steps:

**Step 1:** **Choose Location.** Set your location by either clicking on the Share Your Location button and allowing CareSource to access your location, or by entering in a city, street address or zip code in the Enter an Address field. Click on Continue.

**Step 2:** **Choose Plans.** Plans are listed by state. Select your plan by clicking on the check box next to the plan name. Click on Continue.



*CareSource*

✓ STEP ONE — Location Chosen    2 STEP TWO — Choose Plans    3 STEP THREE — Choose Filters

⌂ Find a Doctor / Step 2 of 3 / Choose Plans

## CHOOSE PLANS ❓

Back    Continue

**Ohio**
☐ Marketplace
**Medicaid**
☐ Medicaid
☐ Ohio Home Care Waiver
☐ Specialized Recovery Services Program
**Medicare**
☐ Dual Special Needs
☐ MyCare

**Arkansas**
✕ PASSE

**Georgia**
☐ Marketplace
**Medicaid**
☐ Medicaid
☐ Pathways to Coverage
☐ PeachCare for Kids
**Medicare**
☐ Dual Special Needs
**Planning for Healthy Babies**
☐ Family Planning
☐ Interpregnancy Care

**Indiana**
**Marketplace**
✕ Hoosier Choice
☐ Marketplace

**Kentucky**
☐ Marketplace

**Michigan**
**Medicaid**
☐ HAP CareSource Children's Special HealthCare Services
☐ HAP CareSource Healthy Michigan Plan
☐ HAP CareSource Medicaid

**North Carolina**
☐ Marketplace

**West Virginia**
☐ Marketplace

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**Step 3:** **Choose Filters.** Filters include provider type, language, specialty, gender and more. When all filter selections have been made, click on Continue.



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✓ STEP ONE — Location Chosen    ✓ STEP TWO — Plans Chosen    3 STEP THREE — Choose Filters

⌂ Find a Doctor / Step 3 of 3 / Choose Filters

## CHOOSE FILTERS

Back    Continue

**Accepting New Patients ❓**
☐ Yes

**Specialty ❓**
☐ Dentistry
☐ Family Practice
☐ Vision - Optometry
☐ OB/GYN
☐ Pediatrics
⊕ View More

**Type ❓**
☐ Clinic
☐ Hospital
☐ Laboratory
☐ Medical Equipment
☐ Non Traditional
☐ Pharmacy
☐ Primary Care Physician
✕ Primary Dental Provider
☐ Specialist

**Gender ❓**
☐ Female
☐ Male

**Language ❓**
☐ English
☐ Spanish
☐ Hindi
☐ Chinese
☐ Arabic/Jordanian
⊕ View More

**Hospital ❓**
✕ Adams County Memorial Hospital
☐ Adena Regional Medical Center
☐ Akron General Medical Center
✕ Aleda Lutz VA Medical Center
✕ Allegan General Hospital
⊕ View More

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The results page will then appear allowing members to browse through providers that meet the criteria selected within 25 miles of their location.

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## To Search For a Specific Provider By Name:

**Step 1:**    Click on the **Skip** box.
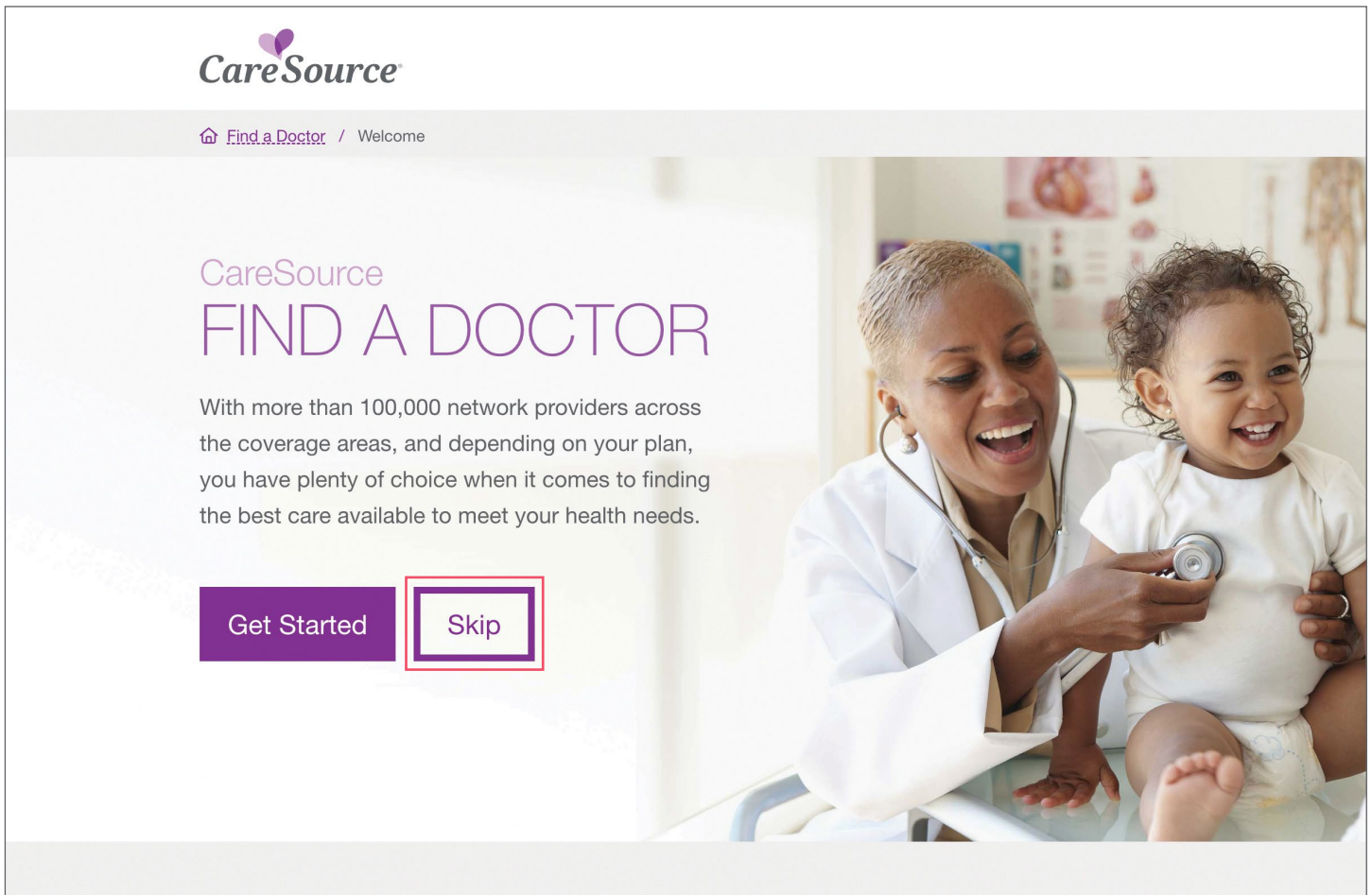


**Step 2:**    Click the spy glass icon.

**Step 3:** Enter the name of the provider you want to find in that same location:



**Note:** This data is for demonstration purposes only.

## Routine Services Requests

To request a non-emergency routine service, contact **CareSource Member Services at 833-230-2099**. CareSource/DentaQuest will supply a list of verified providers along with the name and phone of the person they spoke with.

## Escalated Requests

To request a provider when the member has been unable to find one using the above steps, please send an email to CareSource Sales Operations at **SalesSupport@caresource.com** and provide the member ID and services needed, including tooth number(s) if possible. Please note this email is intended for agent use.

CareSource®