



# NETWORK *Notification*

**Notice Date:** April 4, 2025  
**To:** Georgia, Indiana, Kentucky, North Carolina, Ohio and West Virginia  
Marketplace Providers  
**From:** CareSource  
**Subject:** 2024 HHS-RADV Audit Begins May 2025  
**Effective Date:** June 1, 2025

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## Summary

As an insurer participating in the Health and Human Services (HHS)-operated Marketplace program, CareSource is required by the Centers for Medicare & Medicaid Services (CMS) to perform the annual HHS-Risk Adjustment Data Validation (RADV) audit. The HHS-RADV Audit will include a random sample of members enrolled in CareSource's Affordable Care Act (ACA)-compliant plans.

Any health partner who provides medical services to CareSource members enrolled in a Marketplace plan is required to comply with medical record requests related to this audit.

Through its review, CareSource must submit to HHS sufficient documentation (documentation of disease process and/or treatment plan of care), to verify eligible diagnoses submitted on claims or through supplemental review.

## Impact

If any of your patients are selected for the audit, CareSource will be requesting the full year medical record documentation for clinical hospital inpatient treatment, outpatient treatment, and professional medical treatment for the respective audit year.

## Importance

### **Medical Record Submission Standards for the HHS-RADV Program**

You should include the following documents for the audit:

- Progress notes, history and physical information, discharge summary, consultation reports, and operative/procedure notes.
- Pathology reports, physician orders, medication lists, and radiology may substantiate a diagnosis and be submitted, but only in conjunction with other medical documentation.
- Records must be signed and credentialed within 180 days of the date of service. (If the credentialed signature is missing, we'll contact you for a Signature Statement Attestation; you can also request one in advance of sending the records by contacting [CMS\\_Audit\\_Records@CareSource.com](mailto:CMS_Audit_Records@CareSource.com)).

To comply with the precise timeline requirements of the CMS HHS-RADV audit, we appreciate your support in submitting the requested medical records as soon as you receive notification letters listing the enrollees selected for the audit. **RADV is a CMS Regulatory audit. CareSource should not be**

invoiced/billed for requested medical records related to this audit. For more information about providing records at no charge, please refer to your provider contract.

CareSource will begin to mail the letters containing member names for the 2024 HHS-RADV program in June 2025.

**Questions?**

If you have any questions, please email: [CMS\\_Audit\\_Records@CareSource.com](mailto:CMS_Audit_Records@CareSource.com).

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