



NETWORK *Notification*

Notice Date: December 17, 2020
To: Health Insurance Marketplace Providers
From: CareSource
Subject: Register with Dental Care Partner DentaQuest
Effective Date: January 1, 2021

Summary

We are excited to announce a new partnership with DentaQuest to administer routine dental care for our Health Insurance Marketplace members in Ohio, Indiana, Georgia and Kentucky beginning **January 1, 2021**. If you have not contacted DentaQuest, the time to act is now!

Impact

In order to continue seeing CareSource Health Insurance Marketplace members for routine dental care after March 31, 2021, providers must become a participating provider with DentaQuest.

Importance

Immediate action must be initiated with DentaQuest's Provider Partner department in order to continue to care for CareSource Health Insurance Marketplace members. You will need to be a participating provider by January 1, 2021.

If you do not enter into an agreement with DentaQuest, you will be considered out-of-network for dental services. DentaQuest will allow payment to out-of-network providers for 90 days so that you may complete any treatment that has already started. After 90 days, out-of-network benefits will only be covered if an *existing* approved authorization was approved prior to DentaQuest administering treatment. Members are allowed to request exceptions.

Action to be Taken

Please visit <https://dentaquest.com/dentists/> to complete an online credentialing application or call 855.873.1283 or email NetworkDevelopment@dentaquest.com.

Should you choose not to participate, you will not be reimbursed for dental services provided to CareSource Health Insurance Marketplace members after March 31, 2021, and members will be redirected to another provider.

Questions?

If you have any questions regarding this program, or participation in the DentaQuest network, please call DentaQuest's Network Development department at 855.873.1283, or visit the DentaQuest web site at <https://dentaquest.com>

We appreciate your continued participation in support of our members.

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