



NETWORK Notification

Notice Date: October 2, 2025
To: Georgia Marketplace, Indiana Marketplace, North Carolina Marketplace, Ohio Marketplace and West Virginia Marketplace Providers
From: CareSource
Subject: Close Diabetes Care Gaps and Enhance Diabetes Eye Health Outcomes

Summary

Diabetes is the leading cause of vision loss for individuals aged 18-64. The American Diabetes Association (ADA) recommends annual screenings for patients with retinopathy, while those without can extend their exams to every two years. CareSource members with diabetes are eligible for one annual diabetes eye exam under their medical benefits—no enhanced vision plan needed!

Impact

Important Steps to Follow:

1. Use the correct codes:

- ✓ Accurate coding on claims helps identify members needing eye exams.
- ✓ Include codes for diabetes eye exams, with or without retinopathy.

2. Streamline workflow:

- ✓ Correct coding reduces medical records requests, improving efficiency.

3. Enhance collaboration:

- ✓ **Vision providers**, share exam results with primary care providers to boost overall patient care and coordination.

Key Codes to Use:

Code	Description
Include Diabetes Diagnosis Code:	
E10.9	Type 1 diabetes mellitus (DM) without complications
E11.9	Type 2 DM without complications
E13.9	Other specified DM without complications
And Select CPTII code	
3072F	Low risk, no evidence of retinopathy in the prior year, DM
2022F	Dilated retinal eye exam (DRE) with interpretation by an ophthalmologist or optometrist; with retinopathy DM
2024F	Retinal exam/photos with interpretation by ophthalmologist/optometrist; with retinopathy DM
2026F	Eye imaging matching retinal photos results documented/reviewed; with retinopathy DM
2023F	DRE exam with interpretation by an ophthalmologist/optometrist; without evidence of retinopathy DM

Code	Description
2025F	Retinal photos with interpretation by ophthalmologist/optometrist; without evidence of retinopathy DM
2033F	Eye imaging validated to match diagnosis; retinal photos results documented/reviewed; without evidence of retinopathy DM

Utilize the Clinical Practice Registry (CPR):

Access CPR reports through the [Provider Portal](#) to identify CareSource patients with open care gaps. Check out the [Provider Portal Solutions](#) resource for helpful tips on navigating the portal.

CareSource Resources that you can share with your patients:

Download and print [CareSource Diabetes Care Activity Tracking Chart](#).

CareSource rewards members for completing certain recommended screenings like the annual diabetes eye exam. Members can find additional information about rewards and redeem their rewards by accessing their [CareSource MyLife](#) account!

Questions?

For any questions, please contact your Health Partner Representative or Provider Services at **1-833-230-2101**.

Together, let's enhance patient care and close those gaps in diabetes management!

Note: Member rewards are subject to change.

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Qualified Health Plans offered in North Carolina by CareSource North Carolina Co., d/b/a CareSource.