

NETWORK Notification

Notice Date: October 24, 2025

To: North Carolina and West Virginia Marketplace Providers

From: CareSource

Subject: Quality Enhancer Program – Changes to Payment Process

Background

We recognize the outstanding work you're doing to improve your patients' health and quality outcomes. The CareSource Quality Enhancer program continues to offer enhanced reimbursement for North Carolina and West Virginia Marketplace providers who submit Current Procedural Terminology Category II (CPT II) codes with A1C testing claims.

Summary

CareSource has streamlined its payment process. Enhanced reimbursement will now be included in the regular provider payment checks, **eliminating separate quarterly payments**.

The Quality Enhancer program is available to eligible CareSource providers who submit A1C claims with qualifying CPT II codes.

Key Points:

- **No Enrollment Required**: Simply submit claims with CPT II codes according to the established schedule to receive enhanced payments.
- **Eligibility**: Please note that laboratories are not eligible for enhanced payments, and adult CareSource members must be eligible on the date services are rendered.

Measure	Qualifying Service CPT Codes	Enhancer Trigger Codes (CPT II)	Reimbursement
Diabetes Blood Sugar Control— A1C with documented results	83036 83037 *Diagnosis of diabetes is required to trigger payment	3044F 3046F 3051F 3052F	\$15.00 (up to 4 times/member/calendar year)

Benefits of Submitting CPTII Codes with A1C claims:

- Enhanced Reimbursement: Receive increased payment for eligible claims.
- Fewer Medical Record Requests: Reduce the number of requests from CareSource.
- **Targeted Support:** Allow CareSource to focus education and outreach for members needing additional assistance with diabetes management.

Questions?

If you have questions or issues related to Quality Enhancer program payments, please contact your Health Partner Representative or Provider Services at **1-833-230-2101**.

Qualified Health Plans offered in North Carolina by CareSource North Carolina Co., d/b/a CareSource.

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